

REFUGEE RESOURCE GUIDE FOR BUILDING INTEGRATED COMMUNITIES



COLLABORATION IS EVERYTHING

For more information call 704.733.9934

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Basic Needs Assistance

Clothing and Household Items

Charlotte Awake

Services: Creates pathways of hope by equipping the Church to meet unmet physical, emotional, and spiritual needs within the refugee community.

Phone: 704.769.0299

Website: <http://charlotteawake.com/>

Crisis Assistance Ministry

Services: Provides donated clothes and household items free of charge. To qualify must show some form of identification, social security card, W2 or pay stub, W 7 and proof of address. Furniture and appliances are available to those with a referral from a social worker or house of faith one time per year. Must provide own pick up transportation.

Website: <http://www.crisisassistance.org/>

Clothing and Household Item Store

Address: 500A Spratt Street, Charlotte, NC 28206

Phone: 704.371.3001

Hours: Best to arrive between 9:30 – 10:00 am or 12:30 – 1:00 pm. Open until 4:00 pm.

Furniture and Appliance Bank

Address: 500-A Clanton Road, Charlotte, North Carolina 28217

Phone: 704.522.4978

Hours: Tuesday – Saturday 10:00 am – 4:00 pm

Dress For Success

Services: Provides free professional work attire to help people transition into the workforce. Career counseling is offered too.

Services offered include one new suit for a job interview and a second suit when the client gets the job. Some of the other

Please Note: Most Resources Have Eligibility Requirements

items offered include skirt suits, undergarments, pant suits; blouses; scarves; unworn pantyhose and purses/briefcases.

Address: 202 E. Woodlawn Road, Suite 104, Charlotte, NC 28217

Hours: Monday – Friday 9:00 am – 5:00 pm

Phone: 704.525.7706

Goodwill

Services: Donated clothing and household items available at minimal cost. View website to view over 20 locations in the Charlotte area. The Goodwill Outlet store sells clothing and shoes for \$1.39/lb and household goods and books for 50% off Goodwill sticker price.

Address: Outlet Store - 2901A Freedom Drive Charlotte, NC 28208

Hours: Monday-Saturday 9:00 am–9:00 pm, Sunday 12:00–7:00 pm

Website: <http://www.goodwillsp.org/>

Harvest Center of Charlotte

Services: Clothing distribution to those in need.

Address: 1901 Brewton Drive, Charlotte, NC 28206

Phone: 704.335.1616

Website: <http://www.theharvestcenter.org/>

Jackson Park Ministries

Services: Include pre-job guidance, children's clothing, shelter and food. Call for eligibility requirements.

Address: 5415 Airport Drive, Charlotte, NC 28208

Phone: 704.392.4981

Website: <https://www.jacksonpark.org/>

Just 1 Call

Services: One-stop source of information and assistance for seniors and adults with disabilities as well as families and professional care givers. Available in 140 languages.

Phone: 704.432.1111

Website:

<http://charmeck.org/mecklenburg/county/dss/adults/Pages/AdultSocialWorkServices.aspx>

Please Note: Most Resources Have Eligibility Requirements

Matthews Help Center

Services: Provides crisis assistance (food, clothing, temporary housing) for those living in the following zip codes: 28079, 28104, 28105, 28226, 28227 and 28270. Appointment required to determine eligibility.

Address: 119 N. Ames Street, Matthews, NC 28105

Phone: 704.847.8383

Website: <http://www.matthewshelpcenter.org/>

Neighborhood Good Samaritan Center

Services: Provides emergency assistance and clothing distribution.

Address: 3557 N. Sharon Amity Road, Suite 102, Charlotte, NC 28205

Phone: 704.531.9989

Website: <http://ngscenter.org/>

Project 658 The Clothing Project

Services: Offering clothing, shoes, and blankets for adults and children. First time participants are asked to provide their name and contact information. Participants are given a designated number of "points" to shop with each day. Walk-ins are welcome. Referrals provided for Beds for Kids, a nonprofit that supplies new and gently used furniture to eligible families with children.

Address: 3646 Central Avenue, Charlotte, NC 28205

Phone: 704.733.9934

Hours: Monday – Thursday 11:00 am – 1:00 pm

Website: www.project658.com

Salvation Army

Services: Donated clothing and household items available at minimal cost. See website to view over 15 locations in the Charlotte area. On Wednesdays items are half price.

Address: 1011 Central Avenue, Charlotte, NC 28204

Phone: 704.348.2838

Hours: Monday – Saturday 10:00 am – 8:00 pm

Website: <http://charlotte.satruck.org/>

Please Note: Most Resources Have Eligibility Requirements

Food Assistance

Charlotte Awake

Services: Creates pathways of hope by equipping the Church to meet unmet physical, emotional, and spiritual needs within the refugee community.

Phone: 704.769.0299

Website: <http://charlotteawake.com/>

Department of Social Services

Services: Provides the Food Nutrition Services Program (FNS) that include Electronic Benefits Transfer (EBT), Women, Infants and Children (WIC) assistance plus more to qualifying families.

Phone: 704.336.3000

Billingsley Office

Address: 301 Billingsley Road, Charlotte, NC 28211 or

Freedom Drive Office

3205 Freedom Drive, Charlotte, NC 28082

Website:

<http://charmec.org/mecklenburg/county/dss/esd/Pages/FoodandNutrition.aspx>

Dilworth Soup Kitchen at First Christian Church

Services: Lunch served Monday and Wednesday from 11:30 am-12:30pm to anyone who is hungry.

Address: 1200 East Boulevard, Charlotte, NC 28203

Phone: 704.334.3771

Website: <http://dilworthsoupkitchen.wikispaces.com/>

Friendship Trays – Meals on Wheels

Services: Delivers lunch to elderly, handicapped and convalescing individuals for a minimal fee. No referral necessary.

Phone: 704.333.9229

Website: <http://friendshiptrays.org>

Harvest Center of Charlotte

Services: Hot meals four times per week for anyone who is hungry.

Please Note: Most Resources Have Eligibility Requirements

Address: 1901 Brewton Drive, Charlotte, NC 28206

Phone: 704.335.1616

Website: <http://www.theharvestcenter.org/>

Jackson Park Ministries

Services: Include pre-job guidance, children's clothing shelter and food. Call for eligibility requirements.

Address: 5415 Airport Drive, Charlotte, NC 28208

Phone: 704.392.4981

Loaves and Fishes

Services: Provides groceries and support to people in crisis. Must have referral from human service agency, clergy, medical provider or school counselor. Numerous distribution pantries in Mecklenburg County. See website for more locations.

Phone: 704.523.4333

Website: <http://www.loavesandfishes.org/>

Calvary United Methodist Church

Address: 512 West Boulevard, Charlotte, NC 28203

Hours: Tuesday and Friday 10:00 am – 1:00 pm

Eastern Hills Baptist Church

Address: 4855 Albemarle Road, Charlotte, NC 28205

Hours: Thursday 1:00 – 4:00 pm; Saturday 9:00 am- 12:00 pm

First Presbyterian Church

Address: 200 W. Trade Street, Charlotte, NC 28202

Hours: Wednesday-Friday 1:00 – 4:00 pm; 2nd, 3rd, and 4th
Saturdays 9:00 am – 12:00 pm

Galilee Ministries

Address: 3601 Central Avenue, Charlotte, NC 28205

Hours: Monday and Wednesday 10:00 am – 1:00 pm

Mt. Carmel Baptist Church

Address: Tuckaseegee Road, Charlotte, NC 28208

Hours: Monday 10:00 am – 4:00 pm; Wednesday 1:00 – 4:00 pm

Please Note: Most Resources Have Eligibility Requirements

New Zion Missionary Baptist Church

Address: 217 W. Todd Lane, Charlotte, NC 28208

Hours: Thursday 10:00 am – 1:00 pm and 3:00 – 6:00 pm

Sugaw Creek Presbyterian Church

Address: 101 W. Sugar Creek Road, Charlotte, NC 28213

Hours: Tuesday 1:00 – 4:00 pm; Thursday 10:00 am – 1:00 pm;
1st and 3rd Saturdays 9:00 am – 12:00 pm

Neighborhood Good Samaritan Center

Services: Provides emergency assistance and food distribution.

Address: 3557 N Sharon Amity Rd, Suite 102, Charlotte, NC 28205

Phone: 704.531.9989

Website: <http://ngscenter.org/>

Matthews Help Center

Services: Provides crisis assistance (food, clothing, temporary housing) for those living in the following zip codes: 28079, 28104, 28105, 28226, 28227 and 28270. Appointment required to determine eligibility.

Address: 119 N. Ames Street, Matthews, NC 28105

Phone: 704.847.8383

Website: <http://www.matthewshelpcenter.org/>

Refugee Support Services

Services: The Help Center distributes free game, vegetables, fruit, bread and bagels on Wednesdays from 10:00am-12:00pm. The Help Center also hosts a community garden where refugees are given individual plots to grow their own vegetables.

Address: 3601 Central Avenue, Charlotte, NC 28205

Phone: 704.458.3245

Website: <http://www.refugeesupportservices.org/>

Saint Peter's Soup Kitchen at Urban Ministries

Services: Serves hot lunch 365 days per year from 11:15 am – 12:15 pm.

Address: 945 N. College Street, Charlotte, NC 28206

Phone: 704.347.0278

Please Note: Most Resources Have Eligibility Requirements

Website: <http://www.urbanministrycenter.org/>

Senior Citizens Nutrition Program

Services: Provides nutritiously balanced meals to homebound and mobile seniors age 60 years or more. The Congregate Meal Program provides hot, nutritious meals to seniors at [16 dining sites](#) throughout Mecklenburg County. The Home Delivered Meal Program provides nutritionally balanced meals at no cost to seniors who are unable to leave their homes due to illness, disability or frailty. The Supplemental Meal Program provides a liquid nutritional supplement such as Ensure to senior citizens under the care of a physician. No income eligibility test is required for the Congregate, Home Delivered or Supplemental Meal Programs. The Short Term Homebound Meal Program delivers meals to seniors who become temporarily homebound and need meal service for a short period of time (12 week maximum). A referral is required for the Short-Term Homebound Meal Program. See the website for more information.

Phone: 704.336.3144

Address: 301 Billingsley Road, Charlotte, NC 28211

Website: <http://charmec.org/mecklenburg/county/dss/adults/Pages/AdultNutrition.aspx>

Women, Infants and Children (WIC)

Services: Provides basic nutrition services to eligible pregnant, breastfeeding, and postpartum women, as well as infants and children up to 5 years, including issuance of monthly food package (baby formula, milk, cheese, eggs, juice, cereal, dried beans or peanut butter), fruits, vegetables, brown rice, whole wheat bread, tortillas, tofu and jar baby food. Vouchers redeemable at participating NC stores, provision of nutritional education, and coordination with Health Department clinics or private healthcare providers in the community. See website for eligibility criteria. Appointments required.

Phone: 704.336.6500

Hours: Monday – Friday 8:00 am – 5:00 pm

Website: <http://charmec.org/mecklenburg/county/HealthDepartment/ClinicServices/WIC/Pages/Default.aspx>

Please Note: Most Resources Have Eligibility Requirements

WIC East Charlotte

Address: 5624 Executive Center Drive, Charlotte, NC 28212

WIC Clanton

Address: 801 Clanton Road, Suite C-110, Charlotte, NC 28217

Northwest Campus

Address: 2845 Beatties Ford Road, Charlotte, NC 28216

Southeast Campus

Address: 249 Billingsley Road, Charlotte, NC 28211

Child Assistance Programs/Family Support

Child Care Resources Inc.

Services: Financial assistance to low-income families for quality childcare so parents can work or attend school. Provides information on locating and choosing early care and education and school age childcare programs.

Address: 4600 Park Road, Suite 400, Charlotte, NC 28209

Phone: 704.376.6697 or 704.348.2181

Hours: Monday-Friday 8:00 am- 5:00 pm

Website: <http://www.childcareresourcesinc.org/>

Children & Youth with Special Health Care Needs Help Line

Services: Information and referral Help Line for those living with, caring for and concerned about a child with special health care needs. Callers can learn about health care programs as well as funding resources available to North Carolina residents. The caller will be provided with telephone interpretation services during the call to ensure communication is culturally competent if needed.

Phone: 1-800-737-3028 (or email to CYSHCN.Helpline@dhhs.nc.gov)

Hours: Monday-Friday 8:00 am-5:00 pm (voice message available 24/7)

Please Note: Most Resources Have Eligibility Requirements

Website: <http://www.ncdhhs.gov/dph/wch/families/helplines.htm>

Children's Home Society of NC

Services: Right Start Parent for Life for Mothers is for mothers ages 17-23 years old who have either aged out of foster care or are involved with Mecklenburg County Youth and Family Services. Right Start Parent for Life for Fathers serves father who are primary caregiver of their children. This is a home visiting model that uses parents as teachers. A support group meets monthly.

Address: 2200 East Seventh Street, Charlotte, NC 28204

Phone: 704.773.5411

Website: <https://www.chsnc.org/>

Family Outreach & Counseling Center

Services: Offers individual and group counseling, in-home therapy, premarital counseling, supervised visitation and parenting exchange, training and workshops. Accepts most major insurance companies, Employee Assistance Program, Medicaid and NC HealthChoice.

Address: 200 W. Sugar Creek Road, Charlotte, NC 28213

Phone: 704.509.9917

Website: <http://www.familyoutreachnc.com/>

Florence Crittenton Services of North Carolina

Services: Provides comprehensive residential programs for at-risk and pregnant girls and women including health care and prenatal care, education, parenting skills, early childhood development education, life skills, scholarships, counseling, family planning, career services, healthy relationship curriculum and substance abuse treatment and prevention.

Address: 1300 Blythe Boulevard, Charlotte, NC 28203

Phone: 704.372.4663

Website: <http://www.fcsnc.org/>

Kinder-Mourn

Services: Assists adults and children in the grieving process as they mourn the death of family member or friend. Also provides educational resources and programs for the community.

Please Note: Most Resources Have Eligibility Requirements

Address: 1320 Harding Place, Charlotte, NC 28204

Phone: 704.376.2580

Website: <http://www.kindermourn.org/>

Learning Help Centers of Charlotte

Services: Offering free programs to workforce apartment management, residents and children right where they live by helping them create healthy, happy communities. Family and spiritual enrichment programs offer adult bible studies and children's devotions. Family stabilization program provides qualifying residents emergency financial assistance with rent and utilities through partner organizations, in consultation with resident chaplain and case management. Home visits and targeted services like ESL, parenting classes, financial literacy & job assistance are also offered.

Address: PO Box 1440, Pineville, NC 28134

Phone: 980.297.5114

Website: www.lhcclt.org

Poison Control

Services: 24 hour poison help line and online educational materials.

Phone: 800.222.1222

Website: <http://www.ncpoisoncenter.org/>

Support Works

Services: Offers a directory of resources in the Charlotte, NC region for nonprofit non-political support groups.

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Website: <http://www.supportworks.org/>

The Relatives Youth Crisis Center

Services: Provides a safe location for youth 7-17 who have run away from home, are homeless, or just going through a rough family situation with nowhere else to turn. For up to 14 days, youth have a safe place to go where they and their families can work on the issues that brought them to The Relatives Crisis Center. Most youth stay less than eight days because staff

Please Note: Most Resources Have Eligibility Requirements

members work hard to put plans in place to keep families on track. Nine people can stay at a time, and everyone is expected to work hard on their problems, take care of the house, and help each other stay safe. Parenting support classes.

Address: 1100 East Boulevard, Charlotte, NC 28203

Phone: General info 704.344.1111; 24/7 Hotline 704.377.0602

Website: <https://www.therelatives.org/YouthCrisisCenter>

Zero to Five

Services: Online resource guide for parenting children 0-5 years old.

Website: <http://www.zerotofive.net/>

Churches

Addis Hiwot Ethiopian Church

Services: Sunday 10:30 am -12:30 pm; Wednesday Prayer 6:00 – 8:00 pm; Thursday Bible Study 5:30 – 6:30 pm

Address: 2414 N. Sharon Amity Road, Charlotte, NC 28205

Pastor: Samuel Guday

Phone: 720.329.1813

Website: <http://www.addishiwotevangelicalchurch.org/>

Ana Jarai Baptist Church (Montagnard-Jarai)

Address: 4012 Central Avenue, Charlotte, NC 28205

Pastor: Djih Rahlan

Phone: 980.253.7209

Charlotte Chin Baptist Church

Service: Sunday School 10:00-11:00 am; Sunday Service 11:00 am – 2:00 pm; Youth Fellowship Saturday 7:00- 10:00 pm

Address: 4230 Hovis Road, Charlotte, NC 28208

Pastor: Stephen Hmung Luai

Phone: 704.399.5639

Website: <http://www.charlottecbc.org/>

Please Note: Most Resources Have Eligibility Requirements

Charlotte Chin Christian Church (Burmese-Chin)

Address: 1449 Soxrun Drive, Charlotte, NC 28212

Pastor: Philemon Ceu

Email: sangceu@yahoo.com

Phone: 704.281.7303

Charlotte Zotung Baptist Church (Burmese-Zotung)

Services: Saturday 7:00-9:00 pm and Sunday 2:00-5:00 pm

Address: 7841 Idlewild Road, Charlotte, NC 28212

Pastor: Tua Bik

Phone: 704.231.7222

Facebook: <https://www.facebook.com/charlottezotungbaptistchurch>

Chin Bethel Baptist Church

Address: 3900 Park Road, Charlotte, NC 28209

Pastor: Thanei

Email: tmtaithio@gmail.com

Phone: 704.808.0345

City Harvest Mission Church (Zomi-Burmese)

Services: Sunday 1:00 pm at Monroe Road location,
Sunday 8:00 pm at Project 658, 3646 Central Avenue.

Address: 5037 Monroe Road, Charlotte, NC 28205

Pastor: Thang Khup

Phone: 918.809.2304

Emanuel Christian Fellowship

Services: Sunday 1:00 –m3:00 pm; Friday evening meet in member's homes. Call for details.

Address: 4921 Randolph Road, Charlotte, NC 28211

Leader: En Mang

Phone: 704.299.3490

Email: enmang01@gmail.com

Leader: Go Mang (Suan)

Phone: 704.277.9574

Please Note: Most Resources Have Eligibility Requirements

Email: thasuan@gmail.com

Ethiopian Evangelical Church

Services: Provides biblical teaching, counseling and help with immediate needs. Church service on Sunday 12:00 – 3:00 pm.

Address: 1225 E. Morehead Street, Charlotte, NC 28204

Phone: 610.457.1366

Pastors: Israel Gebreegziabhar

Website: www.ethiopianchurchcharlotte.org

Full Gospel Assembly (Burmese-Zomi)

Address: 5601 Farmpond Lane, Apt E, Charlotte, NC 28212

Pastor: David Paupi

Phone: 704.649.6424

Hebron Nepali Church

Address: 7410 Meadowdale Lane, Charlotte, NC 28212

Pastor: Mon Biswa

Email: rajubiswa83@yahoo.com

Phone: 704.747.6465

Pastor: Joshua Bisewa

Email: joshuabisewa66@yahoo.com

Phone: 704.222.2635

Hosanna Nepail Church

Address: 5400 Pin Oak Circle, Apt E, Charlotte, NC 28212

Pastor: Saul Poudel

Phone: 704.891.4518

Kroi Kong Plei Ku Church (Vietnamese)

Address: 5037 Monroe Road, Charlotte, NC 28205

Pastor: Weh Ksor

Phone: 704.254.0387

Mara Christian Church Of America

Pastor: Khai Ko

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.804.5084

Mara Evangelical Church

Address: 5513 Albemarle Road, Apt. M, Charlotte, NC 28212

Pastor: Mara Hrato

Phone: 704.606.7120

Email: hratoagape@gmail.com

Matu Life Christian Church

Address: 6509 Four Seasons Lane, Suite F, Charlotte, NC 28212

Pastor: Ro Thang Lian Phon

Phone: 980.294.4267

Montagnard Christian Church (Montagnard)

Address: 824 Wainwright Avenue, Charlotte, NC 28206

Pastor: Y'Lau Sui

Phone: 980-322-1347

Myanmar Christian Church International (Burmese)

Address: 2029 Mecklenburg Avenue, Charlotte, NC 28205

Pastor: John Byhna

Phone: 704.712.7810 or 336.294.2723

Myanmar Community Church

Address: 1451 Briar Creek Road, Charlotte, NC 28205

Pastor: Thang Lian Kaap

Phone: 336.471.3129

Facebook: <https://www.facebook.com/myanmarcommunitychurch>

Nepali Hebron Charlotte Church (Nepali-Hindi)

Address: 12701 Idlewild Road, Matthews, NC 28105

Pastor: Mon Kami

Phone: 704.531.2269

Rima Assembly of God Church

Pastor: David

Please Note: Most Resources Have Eligibility Requirements

Email: zmuan1@gmail.com

Phone: 704 649 1664

Rohoboth Eritrean Church

Address: 1451 Briar Creek Road, Charlotte, NC 28205

Pastor: Addy

Email: AA_dhanom@yahoo.com

Phone: 704.890.9598

Pastor: Titi Kibrab

Email: titeno6@yahoo.com

Phone: 919.757.1373

Website: <http://www.rohobothcharlotte.org/>

Sang Oi Adai Mathio Anih Charlotte (Vietnamese)

Address: 3608 Simmons Street, Charlotte, NC 28208

Pastor: Bleh Rchom

Phone: 704.697.8046

Tsimmeej Baptist Mission (Hmong)

Address: 7921 Sam Furr Road, Huntersville, NC 28078

Pastor: Tong Thao

Phone: 704-616-1017

Zo Baptist Church

Address: 7910 Idlewild Road, Charlotte, NC 28216

Pastor: Mung Moses

Phone: 707.299.4267

Email: mosesenmung@gmail.com

Zomi Full Gospel Assembly of God

Pastor: David Khaino

Email: davidkhainoministries@gmail.com

Phone: 704 606 9607

Please Note: Most Resources Have Eligibility Requirements

Cultural Assimilation Resources

Carolinas Refugee Resettlement Agency

Services: Embraces refugees who arrive in Charlotte, recognizing their experiences, trying to ease their transition into a new country, and respecting their need to remember where they came from. Services include assistance with housing, social services, health care referrals, school registration, community and cultural orientation, budgeting and financial education, employment assistance, driver's education, interpretation services, transportation to initial appointments, English classes, and citizenship services.

Address: 5007 Monroe Road, Suite 101, Charlotte, NC 28205

Phone: 704.535.8803

Website: <http://carolinarefugee.org/>

Catholic Charities Diocese of Charlotte

Services: Welcomes newly arrived refugee families to Charlotte and provides services to help refugees adapt to their adopted homeland by becoming self-sustaining and productive members of their community. Services include assistance with housing, social services, health care referrals, school registration, community and cultural orientation, budgeting and financial education, employment assistance, driver's education, interpretation services, transportation to initial appointments, referrals to English classes, after-school programs and summer programs and immigration/citizenship services.

Address: 1123 South Church Street, Charlotte, NC 28203

Phone: 800.227.7261 or 704.370.3262

Website: <http://www.ccdoc.org/services/refugee-citizenship-language>

Charlotte Awake

Services: Creates pathways of hope by equipping the Church to meet unmet physical, emotional, and spiritual needs within the refugee community.

Phone: 704.769.0299

Please Note: Most Resources Have Eligibility Requirements

Website: <http://charlotteawake.com/>

Central Piedmont Community College (CPCC)

Services: Offers free English and citizenship classes, opportunities to build job skills and pursue additional education and job opportunities. For more information and to register for classes either call or speak with the refugee recruitment, retention and assessment specialist, Lindsay Laplante at the following locations:

Neighborhood Good Samaritan (Mondays)

Address: 3557 N Sharon Amity Road, Suite 102, Charlotte, NC 28205

Cokesbury United Methodist Church (Tuesdays)

Address: 6701 Idlewild Rd, Charlotte, NC 28212

Galilee Center (Wednesday)

Address: 3601 Central Avenue, Charlotte, NC 28205

Shamrock Senior Center (Thursday)

Address: 3925 Willard Farrow Drive, Charlotte 28215

Phone: 843.607.5864

Website: <http://www.cpcc.edu/ccr/esl/refugee>

Charlotte-Mecklenburg Schools Smith Family Center

Services: ***Student Placement*** assists families who need help enrolling with the district. Information is available on schools, CMS programs and special services. Parents can meet with a specialist to discuss placement options and complete the enrollment process.

The International Center provides enrollment information and assessment for students who speak a language other than English. Parents can receive assistance with enrollment, English language assessment, and immunization requirements. Assessment will include language proficiency to comply with existing federal guidelines and to determine eligibility for the English as a Second Language Program. Offers after-school and summer programs for ESL students.

The Magnet Program assists families with information about the district's magnet school opportunities. CMS recognizes that every child has unique interests and talents and the magnet programs are designed to address those specific needs.

Please Note: Most Resources Have Eligibility Requirements

The Bright Beginnings Pre-K Program is an award-winning, literacy-based initiative for 4-year-olds with identified educational needs. Eligibility is determined based on a formal screening process. At the Family Application Center, parents who are interested can find out more and set up appointments to have their children screened for the Pre-K program.

Community Partnerships & Family Engagement Department supports student achievement and encourages family and community involvement through training, community collaboration, education and awareness.

Address: 1600 Tyvola Road, Charlotte, NC 28210

Hours: Monday – Friday 8:00 am – 5:00 pm

Phone: 980-343-5567

Website:

<http://www.cms.k12.nc.us/cmsdepartments/FamilyCenter/Pages/default.aspx>

Cross Cultural Resources

Services: Cultural orientation classes, interpretation training, competency training, and interpreting services.

Address: 4801 E. Independence Blvd, Suite 608, Charlotte, NC 28212

Phone: 704-464-0016

Website: www.ccrlanguages.com

Ethiopian Community Association of Charlotte and Surrounding Area

Services: Various integration services including translation, connection to Ethiopian community, and information sharing.

Contact: Dr. Tekle Ayano

Phone: 704.564.6348

Website: <http://www.ethiopiancommunityofcharlotte.com/>

International House

Services: Offers English as a Second Language Classes and Conversation Hours to informally practice speaking English, citizenship classes, cultural programs, international book club, Young Professionals club and more. Ginter Immigration Law Clinic offers pro-rated legal representation to clients seeking US citizenship and permanent residency as well as work permits, travel document

Please Note: Most Resources Have Eligibility Requirements

and replacement of lost or stolen permanent resident cards and naturalization certificates. Also represent clients who are seeking reunification with family members living abroad.

Address: 1817 Central Avenue, Charlotte, NC 28205

Phone: 704.333.8099

Website: <http://www.ihclt.org/index.php>

Latin American Coalition

Services: Promotes full and equal participation of all people in the civic, economic and cultural life of North Carolina through education, celebration and advocacy. Classes are offered in ESL (English as a Second Language), computer basics, financial literacy, basic workforce development, small business development, and labor rights. Assistance provided in navigating the Charlotte community, finding jobs and becoming citizens, as well as victim assistance and crisis intervention. See website for details.

Address: 4938 Central Avenue, Suite 101, Charlotte, NC 28205

Phone: 704.531.3848

Website: <http://www.latinamericancoalition.org/>

Learning Help Centers of Charlotte

Services: Offering free programs to workforce apartment management, residents and children right where they live by helping them create healthy, happy communities. Afterschool support and tutoring for resident children 6-14 years with the goal of improving student reading, writing & math proficiency, school grades and reversing the adverse drop out from high school trend. Summer camps offer reading and academic enrichment, work ethic development, educational field trips, sports, swim clinics, and a whole lot more. Year round creative arts and sports clinics include apartment-based soccer, swimming, painting/drawing, music & dance. ESL classes, parenting classes, financial literacy & job assistance are also offered. See website for more details and location of programs.

Address: PO Box 1440, Pineville, NC 28134

Phone: 980.297.5114

Website: www.lhcclt.org

Please Note: Most Resources Have Eligibility Requirements

Neighborhood Good Samaritan Center

Services: Provides agency referrals, education and immigration advocacy, naturalization assistance, civics classes, job readiness, ESL classes, language computer lab, driving classes, home economics classes and assistance with basic human needs.

Address: 3557 N Sharon Amity Road, Suite 102, Charlotte, NC 28205

Phone: 704.531.9989

Website: <http://ngscenter.org/>

ourBRIDGE

Services: Provides a safe, nurturing, respectful environment for refugee and immigrant students and their families to adjust to a new culture, learn a new language and get the support they need to succeed at school and life. After school program and summer programs for grades K-5 offer hands on science, cooking, math, and engineering activities all with an English as a Second language component.

Address: 1350 Central Avenue, Charlotte, NC, 28205

Hours: Monday – Friday 9:30 am – 6:00 pm, closed Sunday

Phone: 980.272.6022

Website: <http://joinourbridge.org/>

Project 658

Services: Free Beginner to Intermediate English classes for adults. Free childcare is available onsite for students with children. Call to register for the class. Assistance in navigating services and case management. Professional counseling.

Address: 3646 Central Avenue, Charlotte, NC 28205

Hours: Monday – Thursday 9:30 – 11:30 am

Phone: 704.733.9934

Website: www.project658.com

Refugee Support Services

Services: The Help Center assists refugees to navigate the American system by offering help with such things as reading mail, understanding bills or food stamps, filling out job applications or immigration (USCIS) forms, making phone calls, registering children in PreK/Bright Beginnings, communicating with schools,

Please Note: Most Resources Have Eligibility Requirements

or attending court. The Fruitful Friend program connects a refugee family with an American family who can show them around Charlotte and help them adjust to their new surroundings.

Address: 3601 Central Avenue, Charlotte, NC 28205

Phone: 704.458. 3245

Website: <http://www.refugeesupportservices.org/>

Shamrock Senior Center Mecklenburg County Park and Recreation

Services: Provides transportation and lunch for English language training, acculturation opportunities and immigration assistance to help refugee 60 years or older gain citizenship. CMSC also provides referrals to appropriate resources and assistance with arrangements for the necessary services. Oral interpretation, in conjunction with the refugee's service plan, is provided as necessary.

Address: 3925 Willard Farrow Drive, Charlotte 28215

Phone: 704-531-9101

Southeast Asian Coalition

Services: Provides youth tutoring, English instruction, bridging cultural gaps for youth and families, citizenship services, voter education and registration, and immigration and education advocacy.

Address: 4938 Central Avenue, Charlotte, NC 28205

Website: <http://www.seacnc.org/>

Disabled and Elderly Resources

Adult Care and Share Center

Services: Provides adult day care services for seniors or disabled adults who require assistance while their families are at work or attending to daily responsibilities. Highly trained nurses and certified nursing assistants create a personalized plan of care for each participant based on their interests, needs and abilities. Accepts Medicaid and Medicare.

Address: 6709 Idlewild Road, Charlotte, NC 28212

Phone: 704.567.2700

Please Note: Most Resources Have Eligibility Requirements

Charlotte-Mecklenburg County Services for Adults

Services: Adult social work services that include in home aide, adult daycare, senior nutrition program, kinship care, and Medicaid. Financial assistance available through the Department of Social Services for older or disabled adults.

Address: 301 Billingsley Road, Charlotte, NC 28211

Phone: 704.336.4809 or 704-336-3000

Website:

<http://charmeck.org/mecklenburg/county/dss/adults/Pages/default.aspx>

Charlotte-Mecklenburg Senior Centers (CMSC)

Services: The elderly refugee program at the Shamrock Senior Center provides transportation for English language training, acculturation opportunities and immigration assistance to help refugee seniors gain citizenship Interpretation is provided. CMSC also provides referrals to appropriate resources and assistance with arrangements for the necessary services. In addition the centers provide health and wellness programs, educational and social activities, counseling and workshops and senior employment.

Address: 3925 Willard Farrow Drive, Charlotte, NC 28215

Phone: 704-531-9101

Website: <http://www.cmseniorcenters.org/>

Disability Rights and Resources

Services: Advocacy for civil rights, peer mentoring, independent living skills, housing, information and referral for those with disabilities.

Address: 5801 Executive Center Drive, Suite 101, Charlotte, NC 28212

Phone: 704.537.0550

Hours: Monday – Friday 8:00 am – 5:00 pm

Website: <http://www.disability-rights.org/>

InReach

Services: Empowering people with intellectual, developmental and other disabilities and their families to live life their way by providing innovative housing, employment and community services.

Please Note: Most Resources Have Eligibility Requirements

Address: 4425 Randolph Road, Charlotte, NC 28211

Phone: 704.536.6661

Hours: Monday – Friday 8:30 am – 4:30 pm

Website: www.InReachNC.org

Metrolina Association for the Blind

Services: Assists individuals who are blind and visually impaired in maintaining an independent lifestyle by providing case management, counseling, rehabilitation and transportation.

Address: 704 Louise Avenue, Charlotte, NC 28204

Phone: 704.372.3870

Website: <https://www.mabnc.org/>

NC Division of Services for the Blind

Services: Social Worker will connect eligible applicants to medical eye care, vocational rehabilitation, independent living, orientation and mobility.

Address: 5855 Executive Center Drive, Suite 100, Charlotte, NC 28212

Phone: 704.563.4168

NC Division of Vocational Rehabilitation Services

Services: Provide people with physical, psychiatric, or intellectual disabilities and individuals who are deaf, hard of hearing or have other communicative disorders become employed and live independently through such services as counseling, training, education, transportation, job placement, assistive technology and other support services.

Address: 5501 Executive Center Drive, Suite 101, Charlotte, NC 28212

Phone: 704.568.8804 or 888.521.5484

Website: <http://www.ncdhhs.gov/dvrs/aboutus.htm>

Personal Touch Care Team

Services: In-home aide services. Requires referral from primary doctor. Medicaid accepted.

Address: 5019 Nations Crossing Road, Suite 124, Charlotte, NC 28217

Phone: 704.523.8515

Please Note: Most Resources Have Eligibility Requirements

ResCare Community Alternatives

Services: In-home aide services for children and adults with disabilities and senior citizens who want to remain in their home.

Address: 834 Tyvola Road, Suite 112, Charlotte, NC 28217

Phone: 704.519.0077

Website: <http://www.rescare.com/about/>

Shepherd's Center of Charlotte

Services: Provide people 55 years or older with health insurance information, tax filing assistance, transportation to and from medical and dental appointments, adventures in learning, computer classes and handyman services. Donations accepted to help cover costs.

Address: 3115 Providence Road, Charlotte, NC 28211

Phone: 704-365-1995

Website: <http://shepherdscharlotte.org/>

Support Works

Services: Offers a directory of resources in the Charlotte, NC region for most nonprofit, non-political support groups.

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Website: <http://www.supportworks.org/>

Domestic Violence and Abuse

Emergency Resources:

Domestic Violence Hotline

Services: 24-hour listening line and referral source for victims of domestic violence.

Phone: 1.800.799.7233 or 704.944.0169

Rape Abuse Incest National Network (RAINN)

Services: 24-hour listening line and referral source for victims of rape, abuse or incest.

Please Note: Most Resources Have Eligibility Requirements

Phone: 1.800.656.4673
Website: <https://rainn.org/>

Rape Crisis Assistance Hotline

Services: 24-hour hotline and hospital accompaniment for victims of sexual assault, accompaniment to police interviews or meetings with district attorney, assistance with victim compensation, counseling for children who have been sexually abused and their families.

Phone: 704.375.9900

Non-Emergency Resources:

Mecklenburg County Community Support Services for Women and Children

Services: Offers individual counseling, support groups and education to women, children and youth affected by domestic violence and dating abuse with the intention of ending the cycle of abuse. Provides free bi-monthly and legal clinic and bi-weekly volunteer attorney services. Community awareness efforts include conferences, training, workshops and special events for professionals and non-professionals. Spanish speaking staff available.

Address: 700 N. Tryon Street, Charlotte, NC 28202

Hours: Monday-Friday 8:00 am–5:00 pm

Phone: 704-336-3210

Website:

<http://charmec.org/mecklenburg/county/CommunitySupportServices/WomensCommission/Services/AdultServices/Pages/default.aspx>

New Options for Violent Actions (NOVA)

Services: NOVA is a 26-week state certified Batterer Intervention Program designed to provide educational information on how to change abusive behaviors toward intimate partners. Candidates for admission must be court-ordered or referred by another agency or individual. Volunteers are accepted under certain criteria. Candidates must complete an assessment prior to admission into NOVA. Assessments (usually lasting an hour) are conducted by Case Coordinators at the NOVA office in the Post Judgment Center, in the Mecklenburg County Courts Building Room 4000 and at the NOVA Administrative Office, 2732 Rozzelles Ferry

Please Note: Most Resources Have Eligibility Requirements

Road. Candidates may call to schedule an appointment Monday through Friday. Walk-ins are accepted based upon availability.

Address: 2732 Rozzelles Ferry Road, Charlotte, NC 28208

Hours: Monday-Friday 8:00 am–5:00 pm

Phone: 704.336.4344

Website:

<http://charmeck.org/mecklenburg/county/CommunitySupportServices/WomensCommission/Services/Pages/Perpetrator-Services.aspx>

North Carolina Victim Assistance

Services: Links victims of crime with direct assistance available in their communities. Provides information on specific laws and legislation pertaining to victim's rights. Sponsors training seminars and public awareness events geared toward educating the citizens of North Carolina on crime prevention and intervention efforts, as well as promoting the need for meaningful change within the criminal justice system to benefit crime victims. Develops useful and effective resource tools for victims, service providers, and allied professionals statewide. Website is available in Spanish.

Phone: 919.831.2857 or 1-800.348.5068 (toll free)

Website: <http://www.nc-van.org/index.html>

Safe Alliance

Services: Offers comprehensive services for child and adult victims of physical, mental and sexual abuse including 24-hour crisis call center, shelter, counseling, support groups, court advocacy and accompaniment, legal representation, and more.

Address: 601 E. 5th Street, Suite 400, Charlotte, NC 28202

Phone: 704.332.9034

Hours: Monday- Thursday 8:00 am-8:00 pm, closed Friday.

Website: <http://www.safealliance.org/>

Support Works

Services: Offers a directory of resources in the Charlotte, NC region for nonprofit non-political support groups.

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Please Note: Most Resources Have Eligibility Requirements

Website: <http://www.supportworks.org/>

Educational Resources

Healthy Living

US Committee for Refugees and Immigrants (USCRI)

Services: The USCRI provides a Healthy Living Toolkit that is available in multiple languages and designed to educate refugees and immigrants so they can become proactive health consumers and health promoters in their communities. The toolkit presents material in a culturally appropriate manner and is intended to help health care-related professionals to more effectively assist refugees and immigrants and reduce the health disparities among these populations.

Website: <http://www.refugees.org/resources/for-refugees--immigrants/health/healthy-living-toolkit/>

Special Needs

Easter Seals Irwin & Carol Belk Children's Center

Services: Provides children with special needs from birth to 5 years old with individualized instruction; multisensory environment; physical, occupational, and speech therapy; before and aftercare; meals and snacks. Clients pay what they can afford.

Address: 716 Marsh Road, Charlotte, NC 28209

Phone: 704.783.5121 or 704.522.9912

Website: <http://www.easterseals.com/NCVA/our-programs/childrens-services/irwin-carol-belks.html>

InReach

Services: Empowering people with intellectual, developmental and other disabilities and their families to live life their way by providing innovative housing, employment and community services.

Address: 4425 Randolph Road, Charlotte, NC 28211

Phone: 704.536.6661

Website: www.InReachNC.org

Please Note: Most Resources Have Eligibility Requirements

Lifespan

Services: Provides children and adults with intellectual and developmental disabilities opportunities to live, work and play in their communities through an array of services. The Charlotte location has two Creative Campuses, four residential group homes and a Mosaic Studio. Please see website for more information.

Address: 200 Clanton Road, Charlotte, NC 28217

Phone: 704.944.5100

Mecklenburg County Children's Developmental Services

Services: Children's Developmental Services is dedicated to the development of infants and toddlers with special needs, and their families. We offer services to enhance your child's potential for growth and development. These services include: evaluations and assessments; audiology services; service coordination; special instruction; physical, occupational and speech-language therapies; and assistive technology. No family is denied services because of inability to pay. Evaluations, assessments and service coordination are provided at no charge to families. Other services are provided on a sliding fee scale. Medicaid is billed for services. Other insurance billed with your permission. Spanish speaking staff are available.

Address: 3500 Ellington Street, Charlotte, NC 28211

Phone: English: 704.336.7130; Spanish: 704.336.7452

Hours: Monday–Friday 8:00 am–5:00 pm

Terrific Talkers

Services: Assess, diagnose, treat and help prevent speech, language and communication disorders in children 18 months to 18 years old. Individual and group therapy sessions are available. Direct payment as services are rendered. Client must file for insurance.

Address: 11535 Carmel Commons Blvd., Suite 100, Charlotte, NC 28226

Phone: 704.541.3737

Hours: Monday–Thursday 8:00 am–5:00 pm; Friday 8:00 am–3:00 pm.

Website: <http://www.terrifictalkers.com/>

Support Works

Services: Offers a directory of resources in the Charlotte, NC region for nonprofit non-political support groups.

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Website: <http://www.supportworks.org/>

Unique Caring Foundation

Services: Provides day support, respite care, residential support, personal care services, transportation and more for mentally retarded and developmentally disabled individuals. Medicaid and private payment accepted.

Address: 5500 Executive Center Drive, Charlotte, NC 28212

Phone: 704-569-8654

Website: <http://www.uniquecaringnetwork.com/>

Enrichment Programs

Easter Seals Irwin & Carol Belk Children's Center

Services: Provides typical learners from birth to 5 years old with individualized instruction; multisensory environment; physical, occupational, and speech therapy; before and aftercare; meals and snacks. Clients pay what they can afford.

Address: 716 Marsh Road, Charlotte, NC 28209

Phone: 704.783.5121 or 704.522.9912

Website: <http://www.easterseals.com/NCVA/our-programs/childrens-services/irwin-carol-belks.html>

Catholic Charities Diocese of Charlotte

Services: During the school year the After-School Program provides homework assistance, enrichment classes and mentoring for refugee children ages 5-13 years at Galilee Ministries and drop-in tutoring for 13-18 year olds at Garinger High School. On Friday evenings, ages 13-18 meet for Girl's Dinner and Boy's Group and enjoy fun activities at various locations. In the summer, Catholic Charities offers Newcomer's ESL classes for refugees 5-18 years old at Sailboat Bay Apartments and a 2-3 week summer camp for refugees 5-18 years who have been in

the U.S. up to 5 years at Galilee Ministries. Call ahead to confirm time and location.

Galilee Ministries

Address: 3601 Central Avenue, Charlotte, NC 28205

Garinger High School:

Address: 1100 Eastway Drive, Charlotte, NC 28205

Sailboat Bay Apartments

Address: 5417 Albermarle Road, *Charlotte, NC* 28212

Phone: 704.370.3258

Website: <http://ccdoc.org/services/children-youth/after-school>

Communities in Schools

Services: Dropout prevention program that provides tutoring, counseling and mentoring programs by partnering with Charlotte Mecklenburg Schools.

Address: 601 East 5th Street, Suite 300, Charlotte, NC 28202

Phone: 704.335.0601

Website: <http://www.cischarlotte.org/>

Bethlehem Center

Services: Head Start preschool; afterschool tutoring programs; summer day camp; school supplies; teen gang, drug and alcohol abuse prevention; and college scholarships for low income children. Limited transportation available, request when applying.

Address: 2705 Baltimore Avenue, Charlotte, NC 28203

Phone: 704.375.1417

Website: <http://bethlehemcenter.org/>

Focus Academy

Services: Afterschool program for Montagnard students that include help with homework, assistance in reading and language skills, spiritual instruction, and guidance in overcoming the challenges that are a part of adapting to American society.

Address: 2604 Midland Avenue, Charlotte, NC 28208

Phone: 704.621.6759

Please Note: Most Resources Have Eligibility Requirements

Website: <http://www.focuscharlotte.com/>

International House

Services: Offers youth English tutoring and rising readers programs

Address: 1817 Central Avenue, Charlotte, NC 28205

Phone: 704.333.8099

Website: <http://www.ihclt.org/index.php>

Learning Help Centers of Charlotte

Services: Offering free programs to workforce apartment management, residents and children right where they live by helping them create healthy, happy communities. Afterschool support and tutoring for resident children 6-14 years with the goal of improving student reading, writing & math proficiency, school grades and reversing the adverse drop out from high school trend. Summer camps offer reading and academic enrichment, work ethic development, educational field trips, sports, swim clinics, and a whole lot more. Year round creative arts and sports clinics include apartment-based soccer, swimming, painting/drawing, music & dance. See website for more details and location of programs.

Address: PO Box 1440, Pineville, NC 28134

Phone: 980.297.5114

Website: www.lhcclt.org

Local Libraries

Services: Free cultural arts, academic, life skills, job training and social programs for all ages. Check out website for more details.

Website: <http://www.cmlibrary.org/>

Hours: Monday – Thursday 10:00 am – 8:00 pm; Friday & Saturday 10:00 am – 5:00 pm

Independence Regional

Address: 6000 Conference Drive, Charlotte NC 28212

Phone: 704.416.4800

Plaza Midwood

Address: 1623 Central Avenue, Charlotte NC 28205

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.416.6200

One7

Services: Offers a free and safe after-school center for all children, many of whom are immigrants and refugees, in need of supplemental academic and linguistic support. In addition, fun enrichment activities and field trips are offered to further assist in cultural assimilation. Many students and their families also receive assistance with housing and participate in mentoring and athletic programs. Call for more details.

Address: 3115 Shamrock Drive, Charlotte, NC 28215

Phone: 704.408.4773

Website: www.one7.org

ourBRIDGE

Services: Provides a safe, nurturing, respectful environment for refugee and immigrant students and their families to adjust to a new culture, learn a new language and get the support they need to succeed at school and life. After school and summer programs for grades K-5 offer hands on science, cooking, math, and engineering activities all with an English as a Second language component.

Address: 1350 Central Avenue, Charlotte, NC, 28205

Hours: Monday – Friday 9:30 am – 6:00 pm, closed Sunday

Phone: 980.272.6022

Website: <http://joinourbridge.org/>

Southeast Asian Coalition

Services: Provides youth tutoring, English instruction, bridging cultural gaps for youth and families, citizenship services, voter education and registration, and immigration and education advocacy.

Address: 4938 Central Avenue, Charlotte, NC 28205

Website: <http://www.seacnc.org/>

Charlotte-Mecklenburg School Resources

Charlotte-Mecklenburg Schools Smith Family Center

Services: **Student Placement** assists families who need help enrolling with the district. Information is available on schools, CMS

Please Note: Most Resources Have Eligibility Requirements

programs and special services. Parents can meet with a specialist to discuss placement options and complete the enrollment process.

The International Center provides enrollment information and assessment for students who speak a language other than English. Parents can receive assistance with enrollment, English language assessment, and immunization requirements. Assessment will include language proficiency to comply with existing federal guidelines and to determine eligibility for the English as a Second Language Program. After-school and summer programs for ESL students.

The Magnet Program assists families with information about the district's magnet school opportunities. CMS recognizes that every child has unique interests and talents and the magnet programs are designed to address those specific needs.

The Bright Beginnings Pre-K Program is an award-winning, literacy-based initiative for 4-year-olds with identified educational needs. Eligibility is determined based on a formal screening process. At the Family Application Center, parents who are interested can find out more and set up appointments to have their children screened for the Pre-K program.

Community Partnerships & Family Engagement Department supports student achievement and encourages family and community involvement through training, community collaboration, education and awareness.

Address: 1600 Tyvola Road, Charlotte, NC 28210

Hours: Monday – Friday 8:00 am – 5:00 pm

Phone: 980-343-5567

Website:

<http://www.cms.k12.nc.us/cmsdepartments/FamilyCenter/Pages/default.aspx>

Elementary Schools for Zip Code 28205

Billingsville Elementary (Grades preK-5)

Address: 124 Skyland Avenue, Charlotte, NC 28205

Phone: 980.343.5520

Website: <http://schools.cms.k12.nc.us/billingsvilleES/Pages/Default.aspx>

Please Note: Most Resources Have Eligibility Requirements

Chantilly Montessori (Grades preK-6)

Address: 701 Briar Creek Road, Charlotte, NC 28205

Phone: 980.343.0692

Website: <http://schools.cms.k12.nc.us/chantillyES/Pages/Default.aspx>

Highland Mill Montessori (preK-6)

Address: 3201 Clemson Avenue, Charlotte, NC 28205

Phone: 980.343.5525

Website: <http://schools.cms.k12.nc.us/highlandmillES/Pages/Default.aspx>

Merry Oaks Elementary (Grades preK-5)

Address: 3508 Draper Avenue, Charlotte, NC 28205

Phone: 980.343.6422

Website: <http://schools.cms.k12.nc.us/merryoaksES/Pages/Default.aspx>

Shamrock Gardens Elementary (Grades preK-5)

Address: 3301 Country Club Drive, Charlotte, NC 28205

Phone: 980.343.6440

Website: <http://schools.cms.k12.nc.us/shamrockgardensES/Pages/Default.aspx>

Winterfield Elementary (Grades preK-5)

Address: 3100 Winterfield Place, Charlotte, NC 28205

Phone: 980.343.6400

Website: <http://schools.cms.k12.nc.us/winterfieldES/Pages/Default.aspx>

Windsor Park Elementary (Grades preK-5)

Address: 3910 Sudbury Road, Charlotte, NC 28205

Phone: 980.343.6405

Website: <http://schools.cms.k12.nc.us/windsorparkES/Pages/Default.aspx>

Middle and High Schools for Zip Code 28205

Eastway Middle (Grades 6-8)

Address: 1501 Norland Road, Charlotte, NC 28205

Phone: 980.343.6410

Website: <http://schools.cms.k12.nc.us/eastwayMS/Pages/Default.aspx>

Please Note: Most Resources Have Eligibility Requirements

Garinger High (Grades 9-12)

Address: 1100 Eastway Drive, Charlotte, NC 28205

Phone: 980.343.6450

Website: <http://schools.cms.k12.nc.us/garingerHS/Pages/Default.aspx>

Hawthorne High (Grades 6-12)

Address: 1411 Hawthorne Lane, Charlotte, NC 28205

Phone: 980.343.6011

Website: <http://schools.cms.k12.nc.us/hawthorneAE/Pages/Default.aspx>

Elementary Schools for Zip Code 28212

Albemarle Road Elementary (Grades preK-5)

Address: 7800 Riding Trail Road, Charlotte, NC 28212

Phone: 980.343.6414

Website:

<http://schools.cms.k12.nc.us/albemarleroadES/Pages/Default.aspx>

Greenway Park Elementary (Grades preK-5)

Address: 8301 Monroe Road, Charlotte, NC 28212

Phone: 980.343.5060

Website:

<http://schools.cms.k12.nc.us/greenwayparkES/Pages/Default.aspx>

Idlewild Elementary (Grades preK-5)

Address: 7101 Idlewild Road, Charlotte, NC 28212

Phone: 980.343.6411

Website: <http://schools.cms.k12.nc.us/idlewildES/Pages/Default.aspx>

Piney Grove Elementary (Grades preK-5)

Address: 8801 Eaglewind Drive, Charlotte, NC 28212

Phone: 980.343.6470

Website:

<http://schools.cms.k12.nc.us/pineygroveES/Pages/main%20page.aspx>

Please Note: Most Resources Have Eligibility Requirements

Middle and High Schools for Zip Code 28212

Albemarle Road Middle (Grades 6-8)

Address: 6900 Democracy Drive, Charlotte, NC 28212

Phone: 980.343.6420

Website:

<http://schools.cms.k12.nc.us/albemarleroadMS/Pages/Default.aspx>

McClintock Middle (Grades 6-8)

Address: 2101 Rama Road, Charlotte, NC 28212

Phone: 980.343.6425

Website:

<http://schools.cms.k12.nc.us/mcclintockMS/Pages/Default.aspx>

East Mecklenburg High (Grades 9-12)

Address: 6800 Monroe Road, Charlotte, NC 28212

Phone: 980.343.6430

Website:

<http://schools.cms.k12.nc.us/eastmecklenburgHS/Pages/Default.aspx>

Higher Education

Central Piedmont Community College (CPCC)

Services: Offers free English and citizenship classes, opportunities to build job skills and pursue additional education and job opportunities. For more information and to register for classes either call or speak with the refugee recruitment, retention and assessment specialist, Lindsay Laplante at the following locations:

Neighborhood Good Samaritan (Mondays)

Address: 3557 N Sharon Amity Road, Suite 102, Charlotte, NC 28205

Cokesbury United Methodist Church (Tuesdays)

Address: 6701 Idlewild Rd, Charlotte, NC 28212

Galilee Center (Wednesday)

Address: 3601 Central Avenue, Charlotte, NC 28205

Shamrock Senior Center (Thursday)

Address: 3925 Willard Farrow Drive, Charlotte 28215

Please Note: Most Resources Have Eligibility Requirements

Phone: 843.607.5864

Website: <http://www.cpcc.edu/ccr/esl/refugee>

ResCare Workforce Services

Services: Qualified low-income applicants, ages 16-24, who live in Mecklenburg County are offered free GED classes (with small class sizes and two instructors), Job Skills classes, Subsidized Occupational Skills trainings (i.e. CNA, Phlebotomy, Dental Assistant, Medical Assistant, HVAC, Forklift Operating and more), resume building, and connection to job opportunities and volunteer positions. Free bus passes and a variety of other resources are also available to help individuals accomplish their employment goals. So far all refugees who have applied qualify. Appointment required. Be sure to bring Picture ID, Social Security Card, Work permit or Permanent Resident Card (unless you have a birth certificate or a passport).

Address: 5601 Executive Center Drive, Charlotte, NC 28212

Phone: 704.364.8898

Hours: Monday – Friday 8:00 am – 5:00 pm

Contact: Omar Parks (direct line: 704.442.2210)

Website: <http://www.rescare.com/workforce-services/>

Financial Assistance

Charlotte Area Fund

Services: Offers four programs to help low income citizens become more self-sufficient: Self sufficiency program, weatherization assistance program, specialized senior program and nutrition assistance program.

Address: 901 N Tryon Street, Charlotte, NC 28206

Phone: 704.372.3010

Website: <http://www.charlotteareafund.org/>

Community Link

Services: Enables individuals and families to obtain and sustain safe, decent and affordable housing. Offers financial literacy program. Free tax preparation.

Please Note: Most Resources Have Eligibility Requirements

Address: 601 E. 5th Street, Suite 200, Charlotte, NC 28202

Phone: 704.943.9490

Website: <http://communitylinknc.org/>

Crisis Assistance Ministry

Services: Provides emergency financial assistance, emergency housing, clothing assistance, rent and utility assistance to eligible Mecklenburg County residents. See website for eligibility requirements and necessary documentation.

Address: 500A Spratt Street, Charlotte, NC 28206

Hours: Monday Friday 8:00 am – 5:00 pm

Phone: 704.371.3001

Website: <http://www.crisisassistance.org/>

Harvest Center of Charlotte

Services: Start-up business assistance, financial support and micro loans are available for those who qualify.

Address: 1901 Brewton Drive, Charlotte, NC 28206

Phone: 704.335.1616

Website: <http://www.theharvestcenter.org/>

Department of Social Services Community Health Services

Services: Work First Family Assistance and Temporary Assistance for Needy Families (TANF) provides cash assistance and Medicaid coverage to families with minor children. Medicaid for adults. Low Income Energy Assistance Program (LIEAP) helps eligible households pay a portion of their heating bills, apply during the first two weeks of November.

Address: 301 Billingsley Road, Charlotte, NC 28211

Phone: 704.336.3000

Website:

<http://charmec.org/mecklenburg/county/dss/Pages/Default.aspx>

Just One Call

Services: Provides a comprehensive database that allows you to browse hundreds of services as well as learn about specific programs, intake requirements, eligibility, operation hours and much more. There is no cost to use Just1Call. You may also call to speak with

Please Note: Most Resources Have Eligibility Requirements

a professional who will help find the information and services needed. Language is not a barrier since the same quality service is delivered in more than 140 languages.

Phone: 704.432.1111

Website: www.just1call.org

Learning Help Centers of Charlotte

Services: Offering free programs to workforce apartment management, residents and children right where they live by helping them create healthy, happy communities. Family stabilization program provides qualifying residents emergency financial assistance with rent and utilities through partner organizations, in consultation with resident chaplain and case management. Home visits and targeted services like ESL, parenting classes, financial literacy & job assistance are also offered.

Address: PO Box 1440, Pineville, NC 28134

Phone: 980.297.5114

Website: www.lhcclt.org

Leukemia and Lymphoma Society

Services: The Patient Financial Aid Program offers financial reimbursement for some medications, transportation and procedures for those in need. The Co-Pay Assistance Program offers financial support towards the cost of insurance co-payments and or insurance premium costs for prescription drugs. Patients must qualify both medically and financially for the programs.

Address: 4530 Park Road, Suite 240, Charlotte, NC 28209

Phone: 704.705.1850

Website: <http://www.lls.org/north-carolina>

Salvation Army Shelter Medical Clinic

Services: Provides financial or material assistance with utility bills, rent/mortgage payments, prescription medications, food or clothing. Must meet qualifications to be eligible.

Address: 4335 Stuart Andrew Blvd, Suite 120, Charlotte, NC 28217

Phone: 704.716.2769

Website: <http://www.shelterhealthservices.com/>

Please Note: Most Resources Have Eligibility Requirements

The Good Fellows Club

Services: Provides emergency financial assistance to families in need.

Address: 700 Parkwood Avenue, Charlotte, NC 28205

Phone: 704.333.5040

Website: <http://goodfellowsclub.org/>

The United States Social Security Administration

Services: Apply online for Medicare, Medicaid, Disability and other social security benefits.

Address: 5800 Executive Center Drive, Suite 300, Charlotte, NC 28212

Phone: 800-772-1213

Website: <http://www.ssa.gov/>

United Way of Central Carolinas

Services: 24/7 Referral Help Line connects needs with local resources.

Phone: Dial 211 or 888.892.1162

Website: <http://www.uwcentralcarolinas.org/>

Health Care Services

Dental Care

Albermarle Road Family Dentistry

Services: Comprehensive dental services for adults and children. Medicaid, Health Choice and most major dental insurances accepted.

Address: 6404 Albermarle Road, Suite B & C, Charlotte, NC 28212

Phone: 704.910.4720

Hours: Monday – Friday 9:00 am – 6:00 pm; Saturday 9:00 – 5:00 pm

Website: <http://www.arfamilydentistry.com/>

Agape Dental Ministry

Services: Provides free dental care to low-income residents of the Charlotte area who financially qualify. Call to make an appointment. Must present the latest IRS tax return or last three

Please Note: Most Resources Have Eligibility Requirements

pay stubs and provide identification (driver's license, passport, permanent resident card, etc). Dental services provided by volunteer dentists, hygienists, dental assistants. A licensed medical provider (RN, NP, PA, or trained volunteer) will assess the patient's medical condition so that the safest and best care can be provided to each person. Chaplains help meet the spiritual needs of patients through conversation, encouragement, prayer, and the gift of a free Bible. Transportation to Agape Dental: CATS Bus #221 and 52X. The bus stops in front of the Ministry.

Address: 7839 Idlewild Road, Charlotte, NC 28212

Phone: 704.778.1204

Website: <http://www.agapedentalministry.org/>

Carolinas Medical Center Biddle Point Pediatric Dental Clinic

Services: Routine dental treatment and preventive care for children 17 years of age and younger. Accepts Medicaid, NC Health Choice and Private insurance. Sliding scale fees apply for those without insurance. Spanish speaking interpreters and bilingual staff available.

Address: 1801 Rozzelles Ferry Road, Charlotte, NC 28208

Hours: Monday – Friday 7:00 am – 5:30 pm

Phone: 980.314.9600

Website: www.meckhealth.org

Carolinas Medical Center Dentistry

Services: Emergency and limited care including oral surgery for ages 14 and older. By appointment only.

Address: 1000 Blythe Boulevard, Charlotte, NC 28203.

Phone: 704.355.2165

Central Piedmont Community College Dental Hygiene Clinic

Service: Cleaning, fluoride treatments, oral hygiene instructions, oral cancer exam, x-rays, sealants and nutritional counseling for children and adults. Financial screening required. If eligible, \$35 per appointment.

Address: 1335 Elizabeth Avenue, Charlotte, NC 28204

Phone: 704.330.6704

Please Note: Most Resources Have Eligibility Requirements

Website: https://www.cpcc.edu/health_sciences/dental-clinic

Charlotte Pediatric Dentistry

Services: Offer optimum dental care for infants, children, adolescents and persons with special health care needs. Medicaid accepted.

Hours: Monday-Thursday 7:30 am-4:30 pm; Friday 8:00 am-12:00 pm

Phone: 704.377-.3687

University Office

Address: 10320 Mallard Creek Road, Suite 150, Charlotte, NC 28262

Midtown Office

Address: 411 Billingsley Road, Suite 106, Charlotte, NC 28211

Website: <http://www.cltpediatricdentistry.com/>

Crest Dental Health Education

Services: Provides web-based education designed for first graders.

Phone: 1.800.543.2108

Website: <http://pgschoolprogram.com>

Community Care Partners of Greater Mecklenburg

Services: Provide care management and coordination of dental and medical care for consumers with Medicaid Access II insurance living in Anson, Mecklenburg and Union counties.

Phone: 704.512.5555 or 1.888.671.7437

Website: <http://www.ccpgm.org>

Friendly Dental Van

Services: A mobile dental program that provides dental services to children who do not receive routine ongoing dental care. Services include dental exams, cleaning, x-rays, sealants, cavity treatments, restoration of decayed teeth. The mobile program works through local school system and accepts Medicaid, NC HealthChoice, most regular insurance and cash payments. Spanish speaking staff are available.

Address: Corporate Office 16543 Rudyard Lane Huntersville, NC, 28078

Phone: 704.237.4202

Hours: Monday-Friday 7:30 am-3:30 pm

Please Note: Most Resources Have Eligibility Requirements

Eye Care

InfantSee National Public Health Program

Services: Participating optometrists provide a comprehensive infant eye assessment between 6 and 12 months of age as a no-cost public service, regardless of family income or insurance coverage. Visit website or call to locate local partners.

Phone: 1.888.396.3937

Website: <http://www.infantsee.org/>

Giant Genie Pharmacy

Services: Have provided free reading glasses to the refugee community in the past.

Address: 2516 Central Avenue, Charlotte, NC 28205

Phone: 704.344.494

Website: <http://www.giantgenie.com/>

Horizon Eye Care

Services: Provides eye examinations to children and adults. Accepts Medicaid. Discounted services for uninsured and low income. Prescription glasses covered through Lion's Club if eligible.

Hours: Monday-Friday 8:00 am – 5:00 pm

Cotswold Location:

Address: 135 S Sharon Amity, Suite 100 Charlotte, NC 28211

Phone: 704-367-8133

University Location:

Address: 11010 David Taylor Drive, Charlotte, NC 28262

Phone: 704-717-0058

Lion's Club Service Eye Clinic

Services: Offers complete eye examinations, prescription glasses and professional eye health counseling to persons with limited income or without insurance. Accepts children 2 years and older. Must meet the following criteria: be referred by Mecklenburg County Schools, Lions Clubs, church or other organization; be uninsured, uninsurable or receive Medicaid; and qualify for low income status. Appointment required.

Please Note: Most Resources Have Eligibility Requirements

Address: 4600-A North Tryon Street, Charlotte, NC 28213

Phone: 704.599.4760

Hours: Monday-Friday 7:30am - 4:00pm

Website: <http://lionseyeclinic.com./page8.php>

Marvel Optics

Services: Discounted online store for prescription eyeglasses.

Phone: 1.800.832.5076

Website: <http://www.marveloptics.com/>

Philip Gaskins and Associates

Services: Eye exams only. Accepts children 5 years and older. Accepts Medicaid for glasses.

Address: 4456 Randolph Road, Charlotte, NC 28211

Phone: 704.365.6477

Website: <http://www.gaskinseye.com/>

Sight for Students

Services: A nationwide non-profit organization that provides low income and children who are not covered by health insurance free eye exam and glasses and or corrective lenses if criteria are met. Visit website or call to locate local partners.

Phone: 1.888.290.4964

Vision USA

Services: A nationwide non-profit organization that provides individuals who do not have health insurance and who are not eligible for any state or federal government assistance programs with a high quality, comprehensive eye exam at no charge. While currently a contact lens exam and / or contacts are not available through the VISION US programs, free eyewear may be provided at no cost to the client or for a small fee/donation in some states under certain conditions and situations. Visit website or call to locate local partners.

Phone: 1.800.766.4466

Hearing

Carolinas Children's Communicative Disorders Program

Services: Provides services and devices for NC children with hearing impairments and other communication disorders in families with limited financial resources. Including cochlear implants.

Address: 5501 Fortune's Ridge Drive, Suite. A, Durham, NC 27713

Phone: 919-419-1449

Website: <http://www.med.unc.edu/earandhearing/pediatric-services/cccdpgrant>

Center for Acquisition of Spoken Language Through Listening

Services: Parent training program that provides comprehensive services to families with children who are deaf and hard of hearing and in need of financial assistance. Program linked with Carolinas Children Communicative Disorders Program.

Address: 5501 Fortune's Ridge Drive, Suite. A, Durham, NC 27713

Phone: 919-419-1449

Website: <http://www.med.unc.edu/earandhearing/pediatric-services/castle>

Charlotte Mecklenburg School's Audiology Department

Services: Screens pre-school to kindergarten and first graders including autistic, Bright Beginnings and and other EC students plus all new students (K-12) since last screening.

Address: 401 E. 9th Street, Charlotte, NC 28202

Phone: 980.343.5229

HIV/AIDS and Sexually Transmitted Diseases

Carolinas Care Partnership- Regional HIV/AIDS Consortium

Services: Provides comprehensive AIDS services including HIV prevention interventions, HIV counseling and testing, referrals to quality health care, housing and supportive services, training and education.

Address: 7510 E. Independence Blvd, Suite 105, Charlotte, NC 28227

Phone: 704.531.2467

Website: <http://www.carolinascare.org>

Please Note: Most Resources Have Eligibility Requirements

Mecklenburg County Health Department

Services: Offers free and confidential HIV and Syphilis testing on walk-in basis or by appointment.

Phone: 704.336.6500

Northwest Campus

Address: 2845 Beatties Ford Road, Charlotte, NC

Southeast Campus

Address: 249 Billingsley Road, Charlotte, NC

Website:

<http://charmec.org/mecklenburg/county/HealthDepartment/CommunityHealthServices/Pages/HIVSTDservices.aspx>

Regional AIDS Interfaith Network (RAIN)

Services: Offers a holistic approach that supports the spiritual, physical, mental and social wellness of HIV positive youth, adults and seniors including bilingual community education, support services, youth programs, chronic disease self-management training, and case management that links clients with housing, medication, treatment and other resources.

Address: 601 E. 5th Street, Suite 470, Charlotte, NC 28202

Phone: 704.372.7246

Website: <http://www.carolinarain.org/>

Rosedale Infectious Diseases

Services: Provides comprehensive care for all persons with HIV/AIDS regardless of insurance status. Services include HIV counseling and testing, specialized HIV care, therapy, Hepatitis C treatment, nutritional counseling and patient advocacy.

Address: 103 Commerce Centre Drive, Suite 103, Huntersville, NC 28078

Phone: 704.948.8582

Hours: Monday-Thursday 8:00 am-5:00 pm, Friday 8:00 am-1:00 pm

Website: <http://rosedaleid.com/>

Support Works

Services: Offers a directory of resources in the Charlotte, NC region for nonprofit non-political support groups.

Please Note: Most Resources Have Eligibility Requirements

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Website: <http://www.supportworks.org/>

Local Hospitals

Carolinas Medical Center Main (CMC)

Address: 1000 Blythe Boulevard, Charlotte, NC 28203

Phone: 704.355.2000

Website: <http://www.carolinashealthcare.org/cmc>

CMC (Mercy)

Address: 2001 Vail Avenue, Charlotte NC 28207

Phone: 704.304.5000

Website: <http://www.carolinashealthcare.org/cmc-mercy>

Novant Health Presbyterian Medical Center (Main)

Address: 200 Hawthorne Lane, Charlotte, NC 28204

Phone: 704.384.4000

Website: <https://www.novanthealth.org/presbyterian-medical-center.aspx>

Novant Health Matthews Medical Center

Address: 1500 Matthews Township Pkwy, Matthews, NC 28105

Phone: 704.384.6638

Website: <https://www.novanthealth.org/matthews-medical-center.aspx>

Counseling and Mental Health Services

Emergency Contacts

Behavioral Health Emergency Room

Services: Offers emergency services for behavioral health issues.

Address: 501 Billingsley Road, Charlotte, NC 28211

Phone: 1.800.418.2065

Crisis Intervention Officer

Services: Provides immediate help in a crisis situation.

Phone: Dial **911** and ask for Crisis Intervention Officer

Please Note: Most Resources Have Eligibility Requirements

Mecklenburg and Cabarrus Crisis Services

Services: Provides 24-Hour Call Center and Mobile Crisis Unit

Phone: 1.800.939.5911

Suicide Hotline

Services: Provides professional counseling during a suicidal crisis. Ask for your primary language.

Phone: 1.800.784.2433 or 1.800.273.8255

Non-Emergency Contacts

Access Family Services

Services: Provides an array of behavioral health services to children, adults, and families including adolescent day treatment, intensive in-home, foster care, outpatient therapy, assessment and medication management.

Address: 2633 West Boulevard, Charlotte, NC 28208

Phone: 704.521.4977 for information, 888.773.373 24-hour hotline

Website: <http://www.accessfamilyservices.com/>

Alexander Youth Network

Services: Provides an array of behavioral health services to children and adolescents including diagnostic and outpatient office services, multisystem therapy, day treatment, therapeutic foster care and psychiatric residential treatment and medication management.

Address: 6220 Thermal Road, Charlotte, NC 28222

Phone: 855.362.8470

Website: <http://www.alexanderyouthnetwork.org/page.aspx?pid=326>

Cardinal Innovations Healthcare Solutions

Services: Links clients with substance abuse, mental health and developmental disability services. Services available for those primarily with Medicaid in addition to those without health insurance or with limited financial resources. Translators are available. Online materials available – access brochures, review enrollee handbook and other publications, find a provider and more. 24-hour Customer Service Call Center.

Address: 1100 South Tryon Street, Charlotte, NC 28203

Please Note: Most Resources Have Eligibility Requirements

Phone: 1.800.939.5911 or 980.938.4108

Website: www.cardinalinnovations.org/

Carolinas Healthcare System Behavioral Health

Services: Provides a 24-Hour Call Center for substance abuse and mental health treatment, only psychiatric emergency department in the region staffed by board-certified physicians. Separate inpatient services for children, teens and adults. Extensive outpatient services are available. Bilingual therapists and interpreters are available. Medicaid, Medicare and most insurance plans accepted; sliding fees available for Mecklenburg County residents.

Address: 501 Billingsley Road, Charlotte, NC 28211

Phone: 704.444.2400 or 800-418-2065

Website: <http://www.carolinashealthcare.org/behavioral-health>

Mental Health America of Central Carolinas

Services: Promotes mental wellness through advocacy, prevention and education. Provides culturally and linguistically competent mental health services to refugees. When calling ask for Multicultural Advocate.

Address: 3701 Latrobe Drive, Suite 140, Charlotte, NC 28211

Phone: 704.365.3454

Website: <http://www.mhacentralcarolinas.org/>

Support Works

Services: Offers a directory of resources in the Charlotte, NC region for nonprofit non-political support groups.

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Website: <http://www.supportworks.org/>

Teen Health Connection

Services: For ages 11-21 years old. Mental health services: outpatient therapy, comprehensive clinical assessments, mental health triage services for medical patients and referrals. Center for Disordered Eating: medical and nutritional services. By appointment only. Accepts Medicaid, Health Choice, most major

Please Note: Most Resources Have Eligibility Requirements

insurance carriers, sliding scale and self-pay for all services. Spanish interpreters are available.

Hours: Monday – Friday 8:00 am – 5:00 pm
Address: 3541 Randolph Road, Suite 206, Charlotte, NC 28211
Phone: 704.381.8336
Website: www.TeenHealthConnection.org

The Relatives Youth Crisis Center

Services: Provides a safe location for youth 7-17 who have run away from home, are homeless, or just going through a rough family situation with nowhere else to turn. For up to 14 days, youth have a safe place to go where they and their families can work on the issues that brought them to The Relatives Crisis Center. Most youth stay less than eight days because staff members work hard to put plans in place to keep families on track. Nine people can stay at a time, and everyone is expected to work hard on their problems, take care of the house, and help each other stay safe. Parenting support classes.

Address: 1100 East Boulevard, Charlotte, NC 28203
Phone: General info 704.344.1111; 24/7 Hotline 704.377.0602
Website: <https://www.therelatives.org/YouthCrisisCenter>

Counseling

Another Level Counseling and Consultation

Services: Provide an array of behavioral health services to children, adults and families including assessment, counseling, intensive in-home treatment, community support, substance abuse treatment and medication management. Interpreters available.

Address: 1935 J N Pease Place, Suite 104, Charlotte, NC 28262
Phone: 704.548.5298
Website: <http://www.anotherlevelservices.com/Pages/default.aspx>

Carolinas Creative Counseling

Services: Provides intensive home services, outpatient therapy, substance abuse intensive outpatient program, diagnostic assessments, and medication management for individuals and families in crisis.

Address: 4415 Monroe Road, Suite 100, Charlotte, NC 28205

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.332.3634

Website: <http://www.c3families.com/>

Counseling Centers at Charlotte

Services: Provide Christian Counseling and Coaching by state-certified Pastoral Counselors, ACC Certified Coaches, Licensed Professional Counselors and Certified Clinical Social Workers. Will file insurance claims when appropriate. Churches, corporations, and individuals contribute to a client subsidy fund that allows individuals from those entities with limited resources to apply for reduced fees. Fees will be discussed in the first session. Some congregations have chosen to be a "covenanting church" by including the center in their annual budget.

Address: 328 W Carson Boulevard, Charlotte, NC 28203

Phone: 704.375.9025

Website: <http://charlottecounseling.org/>

Family Outreach & Counseling Center

Services: Offers individual and group counseling, in-home therapy, premarital counseling, supervised visitation and parenting exchange, training and workshops. Accepts most major insurance companies, Employee Assistance Program, Medicaid and NC HealthChoice.

Address: 200 W. Sugar Creek Road, Charlotte, NC 28213

Phone: 704.509.9917

Website: <http://www.familyoutreachnc.com/>

Institute for Family Centered Counseling

Services: Offer an array of personalized services including in home therapy that help families stay together and help individuals live more independently in the communities they call home. Interpreters available.

Address: 8604 Cliff Cameron Drive, Suite 170, Charlotte, NC 28269

Phone: 704-594-9837

Website: <http://www.ifcsinc.com/welcome.aspx>

Presbyterian Samaritan Counseling Center

Service: Provides a variety of psychological services to adults, adolescents, children, individuals, clergy and families regardless

Please Note: Most Resources Have Eligibility Requirements

of gender, race, ethnicity, religion, or sexual orientation including addiction and substance abuse treatment; birth, reproductive trauma and loss counseling; career counseling; child and adolescent services; chronic pain and illness counseling; couples therapy, pastoral counseling; psychiatric services, psychotherapy for trauma recovery.

Address: 5203 Sharon Road, Charlotte, NC 28210

Phone: 704.554.9900

Website: <http://www.presbypsych.org/>

Project 658

Services: Counseling for families and individuals with a variety of difficulties such as depression, anxiety, anger, fear, grief, past trauma, stress, marriage problems or other family problems. Counseling sessions available on Mondays and Wednesdays. Call for an appointment.

Address: 3646 Central Avenue, Charlotte, NC 28269

Phone: 980.349.6580

Contact: Katie Guelzow, MACC, LMFTA

Website: www.Project658.com

Medical Clinics – Free or Low Cost

Bethesda Health Center

Services: Primary medical care. Must interview on Mondays for services. By appointment only. Spanish speaking interpreters and bilingual staff are available.

Address: 133 Stetson Drive, Charlotte, NC 28262

Phone: 704.596.5606

C.W. Williams Community Health Center, Inc.

Services: Primary medical care for adults and children. Low income financial screening required. Offers pharmacy, mammography and HIV clinic. Appointments required. Will assist with HealthCare.gov enrollment. Accept Medicaid, Medicare, commercial insurance. Discounted fees based on sliding scale for uninsured.

Hours: Monday-Thursday 8:15 am -6:00 pm, Friday 8:15 am-1:15 pm

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.393.7720

Dilworth

Address: 900 East Boulevard, Charlotte, NC 28203

West Charlotte

Address: 3333 Wilkinson Boulevard, Charlotte, NC 28208

Website: <http://www.cwwilliams.org/v5/index.php>

Care Ring's Family Nurse Partnership

Services: Free home nurse visits for first time pregnant mothers. Low-income financial screening required. Enroll by the 28 week of pregnancy. Nurse will assist in applying for WIC, Medicaid and other programs and provide education and support to promote a healthy pregnancy. Spanish speaking interpreters and bilingual staff are available. Must be a Mecklenburg resident.

Address: 601 E. 5th Street, Suite 140, Charlotte, NC 28202

Phone: 704.375.0172

Website: <http://www.careringnc.org/>

Care Ring Low Cost Clinic

Services: Family primary medical care. Appointments are highly recommended but some walk-ins are available. Appointments are \$50 and lab work costs extra. Payment due at time of services, NO insurance accepted. See list of detailed fees on website. Spanish interpreters and bilingual staff are available. Mecklenburg County residency NOT required.

Hours: Monday- Friday 8:00-5:00pm

Address: 601 E. 5th Street Suite 140, Charlotte, NC 28202

Phone: 704.375.0172

Website: <http://www.careringnc.org/>

Care Ring Physicians Reach Out

Services: Free and low cost primary medical care for uninsured. Must meet financial criteria and not have been a patient of any sliding scale or subsidized health clinic with in the past 24 months–eligibility process takes 4 weeks and costs \$25. Spanish speaking interpreters and bilingual staff are available. Must be a Mecklenburg resident.

Please Note: Most Resources Have Eligibility Requirements

Address: 601 E. 5th Street, Suite 140, Charlotte, NC 28202

Phone: 704.375.0172

Website: <http://www.careringnc.org/programs/physicians-reach-out/>

Carolinas Medical Center Outpatient Clinics

Services: Primary medical care for adults and children including pregnancy services and pharmacy. Low-income financial screening required. Sliding scale ranges from \$0-30. Appointments required. Spanish interpreters and bilingual staff are available.

CMC Biddle Point Family Medicine

Address: 1801 Rozzelles Ferry Road, Charlotte, NC 28208

Phone: 704.446.9987

CMC Eastland Family Practice

Address: 5516 Central Avenue, Charlotte, NC 28212

Phone: 704.446.1000

CMC Elizabeth Family Practice

Address: 2001 Vail Avenue, Suite 400, Charlotte, NC 28207

Phone: 704.304.7000

CMC Myers Park

Address: 1350 S. Kings Drive, Charlotte, NC 28207

Phone: 704.446.1600

CMC North Park Family Medicine & OB GYN

Address: 251 Eastway Drive, Charlotte, NC 28213

Phone: 704.446.9991

Central Carolina Medical Center

Services: Medical care for adults and children. Accepts Medicaid, reduced fees for uninsured.

Farm Pond Shopping Center

Address: 6404 Albemarle Rd Suite J, Charlotte, NC 28212

Phone: 704.532.8884

Hours: Monday, Tuesday, Wednesday and Friday 8:00 am – 5:00 pm and Saturday 8:00 am – 2:00 pm

Please Note: Most Resources Have Eligibility Requirements

Paw Creek Crossing

Address: 515 Little Rock Road, Charlotte, NC 28214

Hours: Thursday 10:00–5:00 pm and Sunday 10:00 am–2:00 pm

Phone: 704.391.3400

Charlotte Community Health Clinic

Services: Free family primary medical care. By appointment only. Must meet financial criteria, \$10 fee. Spanish speaking interpreters and bilingual staff are available.

Address: 8401 Medical Plaza Drive, Suite 300, Charlotte, NC 28262

Phone: 704.316.6561

Hours: Monday – Thursday 8:30 am – 4:00 pm

Website: <http://charlottecommunityhealthclinic.org/>

Charlotte Medical Clinic

Services: Primary medical care for adults including in office xrays and lab work. Dermatology specialists are available for adults and children. Provides an uninsured discount of 50% off gross charges on all medically necessary services.

Hours: 8:00 am – 5:00 pm.

Medical Center Plaza

Address: 1001 Blythe Boulevard, Charlotte, NC 28204

Phone: (704) 355-5100

Pineville

Address: 10650 Park Road, Suite 300, Charlotte, NC 28210

Phone: (704) 667-3960

Arboretum

Address: 3025 Springbank Lane, Suite 100, Charlotte, NC 28266

Phone: (704) 446-2620

Website: <http://www.carolinashealthcare.org/charlotte-medical-clinic-services>

Community Care Partners of Greater Mecklenburg

Services: Provide care management and coordination of dental and medical care for consumers with Medicaid Access II insurance living in Anson, Mecklenburg and Union counties.

Address: 4701 Hedgemore Drive, Suite 700, Charlotte, NC 28209

Phone: 704.512.5555 or 1.888.671.7437

Website: <http://www.ccpgm.org>

First Care Medical Clinic

Services: Low cost comprehensive health care for adults and children plus urgent care services. Interpreters available. Walk-ins welcome.

Address: 2938 The Plaza, Charlotte, NC 28205

Phone: 704.291.9267

Hours: Monday-Friday: 9:00 am-6:00 pm; Saturday: 9:00 am-5:00 pm

Website: <http://firstcarecanhelp.com/>

Free Clinic of Our Towns - Davidson at Ada Jenkins Center

Services: Primary medical care. No appointment needed for acute patients on Thursdays 6:00-8:30pm. First come first serve, registrations begins at 5:00pm. For chronic patients appointment needed for Monday, Tuesday, Thursday 8:30am - 3:30pm and Wednesday 1:00-6:00pm. Serves Huntersville, Cornelius, Davidson and Mooresville residents only.

Address: 212 Gamble Street, Davidson, NC 28036

Phone: 704.896.0471

Website: www.adajenkins.org

Heart Bright Cardiac Resource Center

Services: Free treatment of cardiovascular disease, diabetes and high blood pressure. Free exercise and nutrition classes. Coordination of resources available. Low-income financial screening required. Must make an appointment.

Address: 2923 South Tryon Street, Suite 200, Charlotte, NC 28203

Phone: 704.373.3002

Website: www.heartbright.org

Lake Norman Community Health Clinic

Services: Family primary medical care for the uninsured. By appointment only. Must meet financial criteria – eligibility appointments available Mondays 11:00 am to 1:00 pm and Wednesdays 5:00 pm to 8:00 pm. Spanish interpreters and bilingual staff are available. Serve Mecklenburg County and southern section of Iredell County. \$15 requested donation.

Hours: Monday, Tuesday, Thursday and Friday 8:30 am - 4:00 pm and Wednesday 11:30 am - 8:00 pm

Address: 14230 Hunters Road, Huntersville, NC 28078

Phone: 704.316.6611

Website: <http://lnchc.org/>

Matthews Free Medical Clinic

Services: Free primary medical care for 14 -64 year olds including sick visits, women's health, mental health and orthopedic care. Pharmacy and lab on site. Must meet financial criteria and be uninsured. By appointment only. Complete screening form found on website and bring to scheduled appointment. Bilingual staff is available. Serve residents of Mecklenburg and Union Counties.

Hours: Monday- Thursday 8:30 am - 4:00 pm, Friday 8:30 am - 1:00 pm. Lab open Monday and Thursday 8:30 am -12:00 pm

Address: 196 S. Trade Street, Matthews, NC 28105

Phone: 704.841.8882

Website: <http://www.matthewsfmc.org/index.php>

Mecklenburg County Health Department

Services: Free or low cost immunizations, women's health, family planning, TB, HIV and STD testing. Low-income screening required. Spanish speaking interpreters and bilingual staff are available.

Address: 249 Billingsley Road, Charlotte, NC 28211

Hours: Monday, Tuesday, Thursday, and Friday 8:00 am -5:00 pm, Wednesday 10:00 am – 7:00 pm

Phone: 704.336.4700 for information
704.336.6500 for appointment

Website: www.meckhealth.org

Please Note: Most Resources Have Eligibility Requirements

Novant Health Community Care Cruiser

Services: Mobile unit with various locations in Mecklenburg County. Delivers free vaccines to uninsured and underinsured ages birth to 18 years old. First come first serve – no appointments. Cruiser operates 13 days per month. See website for location schedule.

Hours: 9:00 am – 3:00 pm

Phone: 704. 384. 3031

Website: www.presbyterian.org/cruiser

Refugee Medical Clinic at Project 658

Services: Free monthly clinic and bimonthly eye clinic for uninsured adults. Appointments needed.

Address: 3646 Central Avenue, Charlotte, NC 28205

Hours: First Saturday of the month from 9:00 am – 12:00 pm

Phone: 704.733.9934

Website: <https://project658.com/>

Salvation Army Shelter Medical Clinic

Services: Only for residents of Salvation Army Center of Hope Women's shelter. Free family primary medical care.

Hours: Monday – Friday 11:30 am – 6:30 pm

Address: 534 Spratt Street, Charlotte, NC 28206

Phone: 704. 334.0000

Website: <http://www.shelterhealthservices.com/>

Teen Health Connection

Services: Primary medical care for ages 11-21 years old including sick visits, physical exams, immunizations, pregnancy tests, STD and HIV programs, nutritional counseling and mental health services. Low-income financial screening required. By appointment only. Accept Medicaid, Health Choice, most major insurance carriers. Sliding scale for uninsured. Spanish interpreters are available.

Hours: Monday – Friday 8:00 am – 5:00 pm

Address: 3541 Randolph Road, Suite 206, Charlotte, NC

Phone: 704.381.8336

Please Note: Most Resources Have Eligibility Requirements

Website: www.TeenHealthConnection.org

Medication Assistance

Giant Genie Pharmacy

Services: Have provided free reading glasses to the refugee community in the past. Will help customers find low price medications.

Address: 2516 Central Avenue, Charlotte, NC 28205

Phone: 704.344.494

Website: <http://www.giantgenie.com/>

MedAssist of Mecklenburg

Services: Medication assistance to low-income and uninsured. Must live in North Carolina, be uninsured including no Medicaid, only Family Planning Medicaid is acceptable. Must fill out application and bring supporting documents and medicine prescription.

Address: 601 E. 5th Street, Suite 350, Charlotte, NC 28202

Phone: 704.536.1790

Website: <http://medassist.org/>

Pregnancy Resources

Angel House Maternity Home

Services: Provides displaced pregnant adolescent and adult women in crisis safe housing, education, comprehensive health care, personal growth and counseling. Must have private medical insurance or Medicaid.

Address: 2000 Newland Road, Charlotte, NC 28216

Phone: 704.392.6270

Website: <http://www.angelhousematernityhome.org/home0.aspx>

BELLAS WIC Breastfeeding Support Line

Services: Offers professional advice over the phone for breastfeeding questions and concerns. Spanish speaking staff is available.

Phone: 704.336.6464

Please Note: Most Resources Have Eligibility Requirements

Catholic Charities Diocese of Charlotte

Services: Offers pregnancy support including free confidential counseling services for expectant parents of all races and faiths; traditional, Semi-open or Fully Identified adoptions; assessments for referrals for medical, housing and financial needs; and post - delivery counseling.

Address: 1123 S. Church Street, Charlotte, NC 28203

Phone: 704.370.3222

Website: <http://www.ccdoc.org/services/children-youth/pregnancy-support>

Care Ring's Family Nurse Partnership

Services: Free home nurse visits for first time pregnant mothers. Low-income financial screening required. Enroll by the 28 week of pregnancy. Nurse will assist in applying for WIC, Medicaid and other programs and provide education and support to promote a healthy pregnancy. Must be a Mecklenburg resident.

Address: 601 E. 5th Street, Suite 140, Charlotte, NC 28202

Phone: 704.375.0172

Website: <http://www.careringnc.org/>

Carolina Medical Center OB/GYN Triage Nurse

Services: Provide assistance in locating obstetrical and gynecological information and services.

Phone: 704.446.1518

Hours: Monday – Friday 8:00 am – Friday 5:00 pm

Florence Crittenton Services of North Carolina

Services: Provides comprehensive residential programs for at-risk and pregnant girls and women including health care and prenatal care, education, parenting skills, early childhood development education, life skills, scholarships, counseling, family planning, career services, healthy relationship curriculum and substance abuse treatment and prevention.

Address: 1300 Blythe Boulevard, Charlotte, NC 28203

Phone: 704.372.4663

Website: <http://www.fcsnc.org/>

Please Note: Most Resources Have Eligibility Requirements

LaLeche League

Services: Breastfeeding education and monthly meetings. See website for monthly meeting times and locations.

Phone: 877.452.5324

Website: <http://www.llofnc.org/>

Lois's Lodge

Services: Provides shelter, practical love, care and support to women facing the challenges of an unexpected pregnancy in an environment that encourages them toward responsible choices and a stable future.

Address: 1301 Hemlock Street, Charlotte, NC 28203

Phone: 704.332.4003

Website: <http://www.loislodge.org/>

Love, Inc. Baby Layette Ministry

Services: Provides free baby clothes and items to low-income expecting mothers. Free parenting classes. A referral is required from a pastor, caseworker, social worker, healthcare worker or Project 658.

Address: 2633 Eastway Drive, Charlotte, NC 28205

Phone: 704.536.5588

Website: <https://www.loveinc-charlotte.org/contactus.htm>

Pregnancy Care Management/ County Health Department

Services: Statewide program provides care management services for high risk women during pregnancy and for two months after delivery by a social worker or nurse. Referrals are made to our program to provide additional support during pregnancy. Project 658 can help with referrals. Social worker or nurse will identify needs and make a plan to address them, work closely with you and your doctor to understand your needs, help arrange transportation to medical appointments if needed, help applying for services (WIC, Medicaid, family planning), and provide education and information. Must have Medicaid or be Medicaid eligible. Bus passes for doctors appointments as needed. Interpreters available.

Address: 2845 Beatties Ford Road, Charlotte, NC 28216

Please Note: Most Resources Have Eligibility Requirements

Phone: 980.314.9358

Website:

<http://charmec.org/mecklenburg/county/HealthDepartment/CommunityHealthServices/Pages/MaternityCareCoordination.aspx#>

Pregnancy Resource Center

Services: Free pregnancy tests and ultrasound. Appointments required, can schedule online. Mobile units allow walk-ins; see website for schedule and locations. Must bring your own interpreter. Free parenting classes and free baby items for every class you attend.

Address: 1505 E 4th Street, Charlotte, NC 28204

Phone: 704.981.4402

Website: <http://prccharlotte.com/>

Smart Start Healthy Families Caseworker/County Health Department

Services: For women who do not have other children. Most refugees who have no children qualify for this program. Project 658 can refer you. Caseworker makes free home visits; assists in applying for WIC, Medicaid, and Family Planning Services; provides education and parenting skills. In home free services provided until child is 2 or 3 years old. Interpreters available as needed.

Address: 249 Billingsley Road, Charlotte, NC 28211

Phone: 704.336.5074

Website:

<http://charmec.org/mecklenburg/county/HealthDepartment/CommunityHealthServices/Pages/SmartStart.aspx>

Women, Infants and Children (WIC)

Services: Provides basic nutrition services to eligible pregnant, breastfeeding, and postpartum women, as well as infants and children up to 5 years, including issuance of monthly food package (baby formula, milk, cheese, eggs, juice, cereal, dried beans or peanut butter), fruits, vegetables, brown rice, whole wheat bread, tortillas, tofu and jar baby food. Vouchers redeemable at participating NC stores, provision of nutritional education, and coordination with Health Department clinics or private healthcare providers in the community. See website for eligibility criteria. Appointments required.

Please Note: Most Resources Have Eligibility Requirements

WIC East Charlotte

Address: 5624 Executive Center Drive, Charlotte, NC 28212

WIC Clanton

Address: 801 Clanton Road, Suite C-110, Charlotte, NC 28217

WIC Northwest Campus

Address: 2845 Beatties Ford Road, Charlotte, NC 28216

WIC Southeast Campus

Address: 249 Billingsley Road, Charlotte, NC 28211

Phone: 704-336-6500

Hours: Monday – Friday 8:00 am – 5:00 pm

Website:

<http://charmeck.org/mecklenburg/county/HealthDepartment/ClinicServices/WIC/Pages/Default.aspx>

Health Insurance/Government Aid Resources

Centers for Medicare and Medicaid Services

Services: Website provides comprehensive information about Medicare and Medicaid programs, enrollment and eligibility.

Website: <http://www.cms.gov/>

Department of Social Services

Services: Provides to qualifying individuals and families the Food Nutrition Services Program (FNS) that includes Electronic Benefits Transfer (EBT) and Women, Infants and Children (WIC) assistance. Work First Family Assistance and Temporary Assistance for Needy Families (TANF) provides cash assistance and Medicaid coverage to families with minor children and individuals. See Medicaid for Children/NC Health Choice Outreach below for more detailed information. Low Income Energy Assistance Program (LIEAP) helps eligible households pay a portion of their heating bills-be sure to apply during the first two weeks of November.

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.336.3000

Billingsley Road Office

Address: 301 Billingsley Road, Charlotte, NC 28211

Freedom Drive Office

Address: 3205 Freedom Drive, Charlotte, NC 28208

Website:

<http://charmeck.org/mecklenburg/county/dss/esd/Pages/FoodandNutrition.aspx>

HealthCare.Gov

Services: Comprehensive information about health insurance options.

Website: <https://www.healthcare.gov/>

Health Insurance Navigator Hotline

Services: Free in-person assistance in signing up for Obamacare/Health Insurance through the Health Insurance Marketplace anywhere throughout NC. No referral needed and no income requirement. Call to make an appointment to meet with a certified navigator in your community.

Phone: 1-855-733-3711

Legal Services of Southern Piedmont

Services: Assist low- and moderate-income families access quality health care through Medicaid, the Children’s Health Insurance Program and implementation of health reform. Assist families on welfare, formerly on welfare, or in danger of needing welfare in becoming or remaining self-sufficient by improving access to child support enforcement, quality child care, higher education, training, transportation, treatment of substance abuse, Food Stamps, the Earned Income Tax Credit and other tax benefits, Medicaid, WorkFirst, and other supportive services, including accommodations of disabilities. Help to improve health care and income support for the disabled and elderly poor, with a focus on issues involving Social Security, SSI, Medicaid, Medicare, and on improving mental health and developmental disability services, care in nursing and rest homes, access to community-based care, services to the HIV-positive population, and managed care. Interpreters are available.

Address: 1431 Elizabeth Avenue, Charlotte, NC 28204

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.971.4780; or for Spanish 800.247.1931

Website: <http://www.lssp.org/>

Medicaid for Children/ NC Health Choice Outreach

Services: Health Check (Medicaid for Children) and Health Choice are publicly funded children's health insurance programs open to North Carolina residents who meet income, age and immigration guidelines. In North Carolina, these programs are marketed together since the application process is the same and children Division of Public Health, Children & Youth Branch coordinates disparities among African American, American Indian, Latino/Hispanic, and newcomers (refugees, immigrants) to our state. This outreach effort provides educational materials (English/Spanish) and/or information sessions about coverage/benefits as an option for children from low-to-moderate income households to your community members/staff. To apply for the program visit one of the county Department of Social Services listed below or apply online at www.epass.nc.gov.

Billingsley Road Office

Address: 301 Billingsley Road, Charlotte, NC 28211

Freedom Drive Office

Address: 3205 Freedom Drive, Charlotte, NC 28208

Phone: 919-707-5643

Hours: Monday-Friday 9:00 am-5:00 pm (call during regular hours to schedule an evening and weekend appointment if needed)

Website: <http://www.ncdhhs.gov/dph/wch/families/hchcoutreach.htm>

Housing/Shelter Services

Charlotte Family Housing

Services: Empowers homeless families to achieve long-term self-sufficiency through shelter, housing, support services and advocacy. Families must be working and agree to our model of empowerment and accountability. They also must have the capacity, desire and opportunity for change.

Please Note: Most Resources Have Eligibility Requirements

Address: 300 Hawthorne Lane, Charlotte, NC 28204

Phone: 704.335.5488

Website: <http://charlottefamilyhousing.org/>

Charlotte Housing Authority (CHA)

Services: Provides information about assisted low-income housing and the Section 8 Program that offers rental subsidy to very low-income families residing in the state of Carolina. The program extends its benefits to families with annual income up to 50% of the median income level but 75% vouchers are given to families with 30% or below (very low income) families only. Applicants must meet income eligibility, citizenship or legal immigrant status with necessary paperwork and have no drug-related criminal background.

Address: 400 East Boulevard, Charlotte, NC 28203

Phone: 704. 336.5183

Website: <http://www.cha-nc.org/>

Charlotte-Mecklenburg Community Relations (CRC)

Services: CRC advocates for an inclusive community where trust, acceptance, fairness and equity are the community norms. Promotes fairness in housing and public places, offers dispute settlement program, Charlotte Housing Authority mediation, land-lord tenant mediation, Medicaid mediation, misdemeanor criminal complaints mediation, juvenile-victim offender mediation, truancy mediation, worthless check conciliation, peer mediation and Police-Community Relations program. Refer to website for more details and online forms.

Address: 700 Parkwood Avenue, Charlotte, NC 28205

Phone: 704.432.5263

Contact: Lezlie Briggs

Website: <http://charmeck.org/city/charlotte/CRC/Pages/default.aspx>

Charlotte-Mecklenburg Housing Partnership, Inc. (CMHP)

Services: Provides a comprehensive range of affordable housing options for rent or ownership.

Address: 4601 Charlotte Park Drive, Suite 350, Charlotte, NC 28217

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.342.0933

Website: <http://www.cmhp.org/>

Charlotte Rescue Mission for Men and Women

Services: Provides food, clothing lodging, individual and group counseling and life skills training to those battling against addiction and homelessness.

Address: 907 W 1st Street, Charlotte, NC 28202

Phone: 704. 334-4635

Website: <http://charlotterescuemission.org/>

Community Link

Services: Enables individuals and families to obtain and sustain safe, decent and affordable housing. Offers financial literacy program. Free tax preparation.

Address: 601 E. 5th Street, Suite 200, Charlotte, NC 28202

Phone: 704.943.9490

Website: <http://communitylinknc.org/>

Crisis Assistance Ministry

Services: The Housing and Financial Stability program offers assistance with rent and utility payments and gives customers the tools they need to become financially stable. Specific document are required. See website for details. To qualify for Emergency Housing Assistance tenants must meet the following criteria: earn 80% or less of median income (with priority given to persons earning 60% or less of median income); live in substandard, overcrowded or unaffordable housing; be on or be eligible for the Charlotte Housing Authority master waiting list; be located within the area; be experiencing a short-term financial crisis. Priority is given to families with children under 15 years of age living in the home. Funding for this program is through the Innovative Housing Fund.

Address: 500A Spratt Street, Charlotte, NC 28206

Phone: 704.371.3001

Hours: Monday – Friday open at 8:00 am

Website: <http://www.crisisassistance.org/>

Please Note: Most Resources Have Eligibility Requirements

Habitat for Humanity

Services: Builds affordable homes for low-income families currently living in inadequate housing. Please see website for details on qualifications for home ownership.

Address: 3815 Latrobe Drive, Charlotte, NC 28211

Phone: 704.376.2054

Website: <http://www.habitatcharlotte.org/>

Salvation Army

Center of Hope for Women and Children

Services: Sleeps an average of 300 women and children every night. Provides families with a successful way out of homelessness. Each program is graduated to step clients from the point of crisis to the point of resolution. These programs include emergency shelter, transitional housing, rapid rehousing, and shelter diversion.

Address: 534 Spratt Street, Charlotte, NC 28206

Phone: 704.348.2560

Website:

<https://www.salvationarmycarolinas.org/charlotte/programs/homeless-services/>

Adult Rehabilitation Center for Men

Services: Provides spiritual, social and emotional assistance for men who have lost the ability to cope with their problems and provide for themselves. Each center offers residential housing, work, and group and individual therapy, all in a clean, wholesome environment. The physical and spiritual care that program participants receive prepares them to re-enter society and return to gainful employment. Many of those who have been rehabilitated are reunited with their families and resume a normal life.

Address: 1023 Central Avenue, Charlotte, NC 28204

Phone: 704.332.1171

Website: <http://satruck.org/national-rehabilitation>

The Relatives Youth Crisis Center

Services: Provides a safe location for youth 7-17 who have run away from home, are homeless, or just going through a rough family situation with nowhere else to turn. For up to 14 days, youth have a safe place to go where they and their families can work on the issues that brought them to The Relatives Crisis Center. Most youth stay less than eight days because staff members work hard to put plans in place to keep families on track. Nine people can stay at a time, and everyone is expected to work hard on their problems, take care of the house, and help each other stay safe.

Address: 1100 East Boulevard, Charlotte, NC 28203

Phone: General info 704.344.1111; 24/7 Hotline 704.377.0602

Website: <https://www.therelatives.org/YouthCrisisCenter>

Uptown Men's Shelter of Charlotte

Services: Provides emergency shelter, meals, clothing, and comprehensive services including substance abuse counseling and job and housing assistance to homeless men.

Address: 1210 N Tryon Street, Charlotte, NC 28206

Phone: 704.334.3187

Website: <http://www.mensshelterofcharlotte.org/>

Legal Aid Services

Attorney Charlotte Directory

Services: Offers a state and county database of contact information on attorneys in North Carolina.

Website: <http://lawyers.findlaw.com/lawyer/statepractice/north-carolina/charlotte>

Carolinas Refugee Resettlement Agency (CRRA)

Services: Offers Board of Immigration Agency (BIA) accreditation to provide low cost Immigration Legal Services including consultation; change of address; Refugee, Asylee or PIP Green Card; Replacement of Green Card; Petition for Alien Finance;

Please Note: Most Resources Have Eligibility Requirements

Petition for Relative; I-864/Consular Processing/NVC; Travel Document; Notice of Appeal or Motion; Work Permit; Adult Citizenship, FOIA and more. Please refer to website for fee schedule.

Address: 5009 Monroe Road, Suite 100, Charlotte, NC 28205

Hours: Monday - Friday 9:00 am - 5:00 pm

Phone: 704.535.8803

Website: <http://www.carolinarefugee.org/>

Catholic Charities Diocese of Charlotte

Services: Provides Immigration services through Board of Immigration accredited (BIA) staff. Services include consultations, applications for and replacement of permanent resident cards, and naturalization, travel documents, family petitions/reunification, and more at low cost.

Address: 1123 South Church Street, Charlotte, NC 28203

Phone: 800.227.7261 or 704.370.3262

Website: <http://www.ccdoc.org/services/refugee-citizenship-language>

Charlotte-Mecklenburg Community Relations (CRC)

Services: CRC advocates for an inclusive community where trust, acceptance, fairness and equity are the community norms. Promotes fairness in housing and public places, offers dispute settlement program, Charlotte Housing Authority mediation, land-lord tenant mediation, Medicaid mediation, misdemeanor criminal complaints mediation, juvenile-victim offender mediation, truancy mediation, worthless check conciliation, peer mediation and Police-Community Relations program. Refer to website for more details and online forms.

Address: 700 Parkwood Avenue, Charlotte, NC 28205

Phone: 704.432.5263

Contact: Lezlie Briggs

Website: <http://charmeck.org/city/charlotte/CRC/Pages/default.aspx>

International House

Services: Ginter Immigration Law Clinic provides legal representation to clients seeking US citizenship and permanent residency as well

Please Note: Most Resources Have Eligibility Requirements

as work permits, travel document and replacement of lost or stolen permanent resident cards and naturalization certificates. Also represent clients who are seeking reunification with family members living abroad.

Address: 1817 Central Avenue, Charlotte, NC 28205

Phone: 704.405.0962

Website: <http://www.ihclt.org/what-we-do.php?cat=18>

Latin American Coalition

Services: Offers an immigration law clinic that is a board of Immigration Appeals (BIA) recognized non-profit organization offering low-cost and/or free immigration related legal services through its Immigrant Rights Program. Directed by a BIA fully accredited representative, the program is authorized to represent foreign nationals before U.S. Citizenship and Immigration Services and the immigration courts. See website for details.

Address: 4938 Central Avenue, Suite 101, Charlotte, NC 28205

Phone: 704.531.3848

Website: <http://www.latinamericancoalition.org/>

Legal Services of Southern Piedmont

Services: Provides legal assistance in civil matters (non-criminal matters) including immigrant justice to eligible, low-income clients who live in the area surrounding Mecklenburg County.

Address: 1431 Elizabeth Avenue, Charlotte, NC 28204

Phone: 704. 376.1600 in English; 800.247.1931 in Spanish

Website: <http://www.lssp.org/>

Life Skill/Job Training

Central Piedmont Community College (CPCC)

Services: Offers free English and citizenship classes, opportunities to build job skills and pursue additional education and job opportunities. For more information and to register for classes either call or speak with the refugee recruitment, retention and assessment specialist, Lindsay Laplante at the following locations:

Please Note: Most Resources Have Eligibility Requirements

Neighborhood Good Samaritan (Mondays)

Address: 3557 N Sharon Amity Road, Suite 102, Charlotte, NC 28205

Cokesbury United Methodist Church (Tuesdays)

Address: 6701 Idlewild Rd, Charlotte, NC 28212

Galilee Center (Wednesday)

Address: 3601 Central Avenue, Charlotte, NC 28205

Shamrock Senior Center (Thursday)

Address: 3925 Willard Farrow Drive, Charlotte 28215

Phone: 843.607.5864

Website: <http://www.cpcc.edu/ccr/esl/refugee>

Charlotte Area Fund

Services: Provides a self-sufficiency program that includes assessment of skill level, job readiness training, GED/ABE instruction, skills classes, apprenticeships and internships.

Address: 901 North Tryon Street, Charlotte, NC 28206

Phone: 704.372.3010

Website: <http://www.charlotteareafund.org/>

Charlotte-Mecklenburg Local Libraries

Services: Free life skills and job training programs. Check out website for more details.

Website: <http://www.cmlibrary.org/>

Hours: Monday – Thursday 10:00 am – 8:00 pm; Friday & Saturday 10:00 am – 5:00 pm

Independence Regional

Address: 6000 Conference Drive, Charlotte NC 28212

Phone: 704.416.4800

Plaza Midwood

Address: 1623 Central Avenue, Charlotte NC 28205

Phone: 704.416.6200

Charlotte Works

Services: Provides customized resources including coaching, training and networking opportunities that will help to develop, align and connect job seekers with the changing employment needs of Charlotte area employers.

Address: 1401 W Morehead Street, Suite 100, Charlotte, NC 28208

Phone: 704.206.1350

Hours: Monday–Friday 8 am–4:30 pm, 2nd and 3rd Wed. 8 am – 8 pm

Website: <http://www.charlotteworks.com/Job-Seekers/Getting-Started>

Choice Translating

Services: (Translation and interpretation training)

Address: 112 South Tryon Street, Suite 1500, Charlotte, NC 28284

Hours:

Website: www.choicetranslating.com

Cross Cultural Resources

Services: Cultural orientation, interpretation training, competency training, and interpreting services.

Address: 4801 E. Independence Blvd, Suite 608, Charlotte, NC 28212

Phone: 704-464-0016

Website: www.ccrlanguages.com

Language Resource Center

Services:

Address: 4801 E Independence Blvd, Suite 303, Charlotte, NC 28212

Phone: 704.584.7885

Website: <http://languagerc.net/>

Make Welcome: Refugee Art Collective

Services: Offers classes on sewing and design, entrepreneurship and financial literacy.

Phone: 704.957.9050

Website: www.makewelcome.org

Please Note: Most Resources Have Eligibility Requirements

NCWorks Online

Services: One-stop online resource for job seekers and employers in NC. Job seekers can search for jobs, create resumes and find education and training. Employers can find candidates, post jobs and search labor market.

East Charlotte NCWorks Career Center

Address: 5601 Executive Center Drive, Suite 100 Charlotte, NC 28212

Phone: 704.566.2870

West Charlotte NCWorks Career Center

Address: 1401 W. Morehead Street, Suite 100, Charlotte, NC 28208

Phone: 704.206.1350

Southwest Charlotte NCWorks Career Center

Address: 7140 Forest Point Blvd, Suite A, Charlotte, NC 28217

Phone: 704.565.6865

Website: <https://www.ncworks.gov/vosnet/Default.aspx>

Project 658 Culinary Arts Program

Services: 12 week culinary arts training program that certifies students to be able to apply for jobs in restaurants or catering businesses.

Address: 3646 Central Avenue, Charlotte, NC 28205

Phone: 704.733.9934

Website: www.project658.com

ResCare Workforce Services

Services: Qualified low-income applicants, ages 16-24, who live in Mecklenburg County are offered free GED classes (with small class sizes and two instructors), Job Skills classes, Subsidized Occupational Skills trainings (i.e. CNA, Phlebotomy, Dental Assistant, Medical Assistant, HVAC, Forklift Operating and more), resume building, and connection to job opportunities and volunteer positions. Free bus passes and a variety of other resources are also available to help individuals accomplish their employment goals. So far all refugees who have applied qualify. Appointment required. Be sure to bring Picture ID, Social

Security Card, Work permit or Permanent Resident Card (unless you have a birth certificate or a passport).

Address: 5601 Executive Center Drive Charlotte, NC 28212

Phone: 704.364.8898

Hours: Monday – Friday 8:00 am – 5:00 pm

Contact: Omar Parks (direct line: 704.442.2210)

Website: <http://www.rescare.com/workforce-services/>

Potential Job Opportunities

Staffing Agencies/Employment Assistance

Carolinas Refugee Resettlement Agency

Services: Employment counselors endeavor to find refugees work. Services are available up to 5 years from arrival or up to citizenship/naturalization.

Address: 5007 Monroe Road, Suite 101, Charlotte, NC 28205

Phone: 704.535.8803

Website: <http://carolinarefugee.org/>

Catholic Charities Diocese of Charlotte

Services: Employment staff assists refugees to obtain employment and become economically self-sufficient. Services are available up to 5 years from arrival or up to citizenship/naturalization. Services include: orientation and assessment, job counseling, job search, job placement and job follow up. The staff assists the refugees to navigate the application and interview process. After they are hired ongoing support services are provided to maximize their chances for success and integration into community life. Services require an appointment.

Address: 1123 South Church Street, Charlotte, NC 28203

Phone: 800.227.7261 or 704.370.3262

Website: <http://ccdoc.org/services/refugee-citizenship/language/employment>

Please Note: Most Resources Have Eligibility Requirements

Gateway to Employment, LLC

Services: Employment staffing company. Send inquiries to Beverly.

Email: jobsatgatewaytoemployment@gmail.com.

DMSI Staffing

Services: Staffing agency that offers the opportunity for qualified applicants to apply for Temporary, Temp-to-Hire and Direct Hire positions in the areas of Distribution, Warehousing, and Manufacturing Support.

Address: 10708 Granite Street, Suite J, Charlotte NC, 28273

Phone: 704.749.7300

Website: <http://www.dmsi.net/>

Diversified Sourcing Solutions

Services: Staffing agency that offers the opportunity for qualified applicants to apply for Temporary, Temp-to-Hire and Direct Hire positions at all levels within professional, administrative, clerical, manufacturing, and logistics environments.

Address: 300 A Forsyth Hall Drive, Charlotte, NC 28273

Phone: 704.588.7900

Website: <http://diversifiedsourcingolutions.com/>

Performance Staffing Solutions

Services: Staffing agency that offers the opportunity for qualified applicants to apply for Temporary, Temp-to-Hire and Direct Hire positions at all levels.

Phone: 704.927.1477

Website: <http://www.performss.com/>

North Charlotte Office

Address: 1530 Overland Park Lane, Suite 102, Charlotte, NC 28262

South Charlotte Office

Address: 7520 S Tryon Street, B-1, Charlotte, NC 28217

Randstad US

Services: Staffing agency that offers the opportunity for qualified applicants to apply for Temporary, Temp-to-Hire and Direct Hire

Please Note: Most Resources Have Eligibility Requirements

positions at all levels within manufacturing and production, administrative and support services, warehousing and distribution, customer service center, industry and more.

Address: 9211 North Tryon Street, Suite 10 A, Charlotte, NC 28262

Phone: 704.510.1644

Website: <http://us.randstad.com/>

StrataForce

Services: Staffing agency that offers the opportunity for qualified applicants to apply for Temporary, Temp-to-Hire and Direct Hire positions in the areas of Distribution, Manufacturing Packaging and Assembly.

Address: 10720 S Tryon Street, Charlotte, NC 28273

Phone: 704.561.7080

Website: <http://strataforce.com/>

Two Hawk Employment Services/ DOLE

Services: Temporary staffing agency. See website for more detail.

Address: 220 South Ridge Parkway, Bessemer City, NC 28016

Phone: 704.810.7032

Website: <http://02c29ed.netsolhost.com/index.html>

Companies

Choice Translating

Services: Offers opportunities to qualified applicants who are multilingual with expert language skills, enjoy helping people, know how to create cultural bridges, enjoy new experiences and want to make a difference in the world.

Address: 112 South Tryon Street, Suite 1500, Charlotte, NC 28284

Phone: 704.717.0043

Website: www.choicetranslating.com

Custom Pallet & Crating, Inc.

Services: Offers the opportunity for qualified applicants to apply for jobs related to the manufacturing of specialty and custom designed pallets.

Address: 5104 N. Graham Street, Charlotte, NC 28269

Please Note: Most Resources Have Eligibility Requirements

Phone: 704.921.1100

Website: <http://www.custompallet.net/>

Language Resource Center

Services:

Address: 4801 E Independence Blvd, Suite 303, Charlotte, NC 28212

Phone: 704.584.7885

Website: <http://languagerc.net/>

TJ Maxx

Services: Offers the opportunity for qualified applicants to apply for jobs at a distributing center.

Address: 14300 Carowinds Boulevard, Charlotte, NC 28273

Phone: 704.588.9222

Website: <http://tjmaxx.tjx.com/store/index.jsp>

Refugee Resettlement Agencies

Carolinas Refugee Resettlement Agency (CRRA)

Services: Refugee resettlement services, employment, Board of Immigration Agency (BIA) accreditation to provide low cost Immigration Legal Services, Citizenship Classes.

Address: 5009 Monroe Road, Suite 100, Charlotte, NC 28205

Hours: Monday - Friday 9:00 am - 5:00 pm

Phone: 704.535.8803

Website: <http://www.carolinarefugee.org/>

Catholic Charities Diocese of Charlotte

Services: Assistance with housing, social services, health care referrals, school registration, community and cultural orientation, budgeting and financial education, employment assistance, driver's education, interpretation services, English as a Second Language referrals, youth program and immigration services and transportation to initial appointments.

Please Note: Most Resources Have Eligibility Requirements

Address: 1123 South Church Street, Charlotte, NC 28203
Phone: 800.227.7261 or 704.370.3262
Website: <http://www.ccdoc.org/services/refugee-citizenship-language>

Substance Abuse/Prevention, Support & Treatment

Al-Anon / Alateen Family Groups of Charlotte

Services: Self-help and Support Groups
Address: 2810 Providence Road, Suite A4, Charlotte, NC 28211
Phone: 704.523.1159
Website: <http://www.charlottealanon.org>

Alcoholics Anonymous

Services: Self-help and Support Groups
Address: 1427 South Blvd., Suite 106, Charlotte, NC 28203
Phone: 704.377.0244 / 24-hour Hotline 704.332.4387
Hours: Monday – Friday 8:00 am – 5:30 pm
Website: <http://www.charlotteaa.org/>

Anuvia Prevention and Recovery Center

Services: Provides substance abuse prevention and treatment for teens and adults. Support groups and Spanish programs also available.
Address: Adult: 100 Billingsley Road, Charlotte, NC 28211
Teen: 5855 Executive Center Dr, Suite 104, Charlotte, NC 28212
Phone: 704.376.7447 or 704.927.8888
Website: <http://www.anuvia.org/>

Cardinal Innovations Healthcare Solutions

Services: Links clients with substance abuse services. Services available for those primarily with Medicaid in addition to citizens without health insurance or with limited financial resources. Translators available. Online materials available – access brochures, review

Please Note: Most Resources Have Eligibility Requirements

enrollee handbook and other publications, find a provider and more. 24-hour Customer Service Call Center.

Address: 1100 South Tryon Street, Charlotte, NC 28203

Phone: 1.800.939.5911

Website: www.cardinalinnovations.org/

Carolinas Healthcare System Behavioral Health

Services: Provides a 24-Hour Call Center for substance abuse and mental health treatment, only psychiatric emergency department in the region staffed by board-certified physicians. Separate inpatient services for children, teens and adults. Extensive outpatient services are available. Bilingual therapists and interpreters are available. Medicaid, Medicare and most insurance plans accepted; sliding fees available for Mecklenburg County residents.

Address: 501 Billingsley Road, Charlotte, NC 28211

Phone: 704.444.2400 or 800-418-2065

Website: <http://www.carolinashealthcare.org/behavioral-health>

Carolinas Creative Counseling

Services: Provides intensive home services, outpatient therapy, substance abuse intensive outpatient program, diagnostic assessments, and medication management for individuals and families in crisis.

Address: 4415 Monroe Road, Suite 100, Charlotte, NC 28205

Phone: 704.332.3634

Website: <http://www.c3families.com/>

Center for Prevention Services

Services: Provides programs and services to help prevent teen and adult substance abuse and promote drug free workplaces and schools.

Address: 1117 East Morehead Street, Charlotte, NC 28204

Hours: Monday – Friday 8:00 am – 5:00 pm

Phone: 704.375.3784

Website: <http://www.preventionservices.org/index.html>

Please Note: Most Resources Have Eligibility Requirements

Charlotte Rescue Mission for Men and Women

Services: Provides a free substance abuse recovery program.

Phone: 704. 334-4635

Charlotte Rescue Mission Rebound for Men

Address: 907 West 1st Street, Charlotte, NC 28202

Charlotte Rescue Mission Dove's Nest for Women

Address: 2855 West Boulevard, Charlotte, NC 28208

Website: <http://charlotterescuemission.org/>

Community Choices, Inc. CASCADE Services Program

Services: Provides substance abuse treatment for pregnant, postpartum and parenting adult women and their children through outpatient, residential and prevention services.

Address: 5800 Executive Center Drive, Suite 101, Charlotte, NC 28212

Phone: 704.336.4844

Website: http://www.comalt.org/nc_services.html

Florence Crittenton Services of North Carolina

Services: Provides comprehensive residential programs for at-risk and pregnant girls and women including health care and prenatal care, education, parenting skills, early childhood development education, life skills, scholarships, counseling, family planning, career services, healthy relationship curriculum and substance abuse treatment and prevention.

Address: 1300 Blythe Boulevard, Charlotte, NC 28203

Phone: 704.372.4663

Website: <http://www.fcsnc.org/>

Hope Haven, Inc.

Services: Applicants must be homeless, a resident of Mecklenburg County or been treated through Piedmont Behavioral Health Care, or completed a qualified substance abuse treatment program within the past year and provide the required documentation in order to apply.

Address: 3815 N. Tryon Street, Charlotte, NC 28206

Phone: 704-372-8809

Please Note: Most Resources Have Eligibility Requirements

Website: <http://www.hopehaveninc.org/>

McLeod Addictive Disease Center

Services: Residential Treatment for male adolescents for substance abuse, Partial Hospitalization (Structured Day Program) for adolescent males and females 5 days a week for substance abuse treatment with CMS school on-site, Intensive Outpatient Groups for adolescent males and females 3 days a week for substance abuse treatment. Fees: \$30 assessment and \$30 drug testing on site by walk-in or appointment, call for info on other fees. Numerous payment options are available.

Address: 515 Clanton Road, Charlotte, NC 28217

Phone: 704.332.9001 or toll free 1.855.824.9458

Hours: Monday-Friday 5 am-12 pm; Saturday-Sunday 6-9 am

Website: <http://www.mcleodcenter.com/>

Mecklenburg County Substance Abuse Services Center

Services: Programs are designed to treat consumers with substance abuse, as well as, co-occurring mental health disorders and include day treatment, detoxification, and residential treatment.

Address: 429 Billingsley Road, Charlotte, NC 28211

Phone: 704.336.3067

Website:

<http://charmeck.org/mecklenburg/county/PSO/SAS/Pages/default.asp>

Carolinas Medical Center - Mercy Horizons

Services: Offers inpatient and outpatient detoxification and substance abuse treatment. Referrals may be made by self, family members, physicians, friends, employee assistance programs, employers, mental health professionals, managed care organizations, clergy, judicial/legal agencies and any other caring individuals or agencies. Referrals and admissions or requests for additional information may be made 24-hours-a-day. Medicaid, Medicare and most insurance plans accepted.

Inpatient Services:

Address: 2001 Vail Avenue, Charlotte, NC 28207

Phone: 704.304.5248

Outpatient Services:

Address: 1816 Lyndhurst Avenue, Charlotte, NC 28203

Phone: 704.446.0391

Website: <http://www.carolinashealthcare.org/cmc-mercy-behavioral-health-services>

Narcotics Anonymous

Services: Self-help fellowship/support group for people recovering from addiction to alcohol, tobacco or other drugs.

Address: 4019 Central Avenue, Charlotte, NC 28205

Phone: 704.366.8980; or 24-hour hotline 980.200.9349

Website: <http://www.charlotte-na.org/index2.html>

Salvation Army Adult Rehabilitation Center

Services: Provides alcohol and drug rehabilitation programs. Each center offers residential housing, work, and group and individual therapy, all in a clean, wholesome environment. The physical and spiritual care that program participants receive prepares them to re-enter society and return to gainful employment. Many of those who have been rehabilitated are reunited with their families and resume a normal life. A long-term commitment of at least six months is required so patterns of poor decision-making can be broken and replaced with positive life choices – changes that will help them become productive citizens.

Address: 1023 Central Avenue, Charlotte, NC 28204

Phone: 1.800.728.7825

Website: <http://www.shelterhealthservices.com/>

Support Works

Services: Offers a directory of substance abuse resources in the Charlotte, region for nonprofit non-political support groups.

Address: 1607 W Dilworth Road, Charlotte, NC 28203

Phone: 704.331.9500

Website: <http://www.supportworks.org/>

Uptown Men's Shelter of Charlotte

Services: Outpatient substance abuse treatment and residential aftercare.

Please Note: Most Resources Have Eligibility Requirements

Address: 1210 N Tryon Street, Charlotte, NC 28206

Phone: 704.334.3187

Website: <http://www.mensshelterofcharlotte.org/>

Urban Ministries SABER Treatment Program

Services: Outpatient treatment of substance abuse, after care, case management, education and referrals.

Address: 945 N. College Street, Charlotte, NC 28206

Phone: 704.347.0278

Website: <http://www.urbanministrycenter.org/>

Transportation Services

American Red Cross

Services: Assists residents who have no other means of transportation to and from critical medical appointments on a first come first served, non-emergency basis. Volunteer drivers will transport to and from appointment. To qualify applicants may not receive assistance from Special Transportation Services or DSS Transportation Services and must be ambulatory or have an escort. A one-time phone referral by a medical professional, social worker, Home Health Care nurse, etc is required. No fee, but donations encouraged.

Phone: 704.347.8270

Hours: Monday-Friday 7:30 am-5:00 pm

Website: <http://www.redcross.org/local/western-north-carolina/programs-services/transportation>

Charlotte Area Transit System (CATS)

Services: 70 color-coded bus and rail routes. Local and neighborhood shuttles are represented by GREEN, express routes are in RED and the rail line is represented by the line color, BLUE." Routes, schedules and fees listed online.

Address: 310 East Trade Street, Charlotte, NC 28202

Phone: 704.336.7433

Please Note: Most Resources Have Eligibility Requirements

Hours: Monday-Friday 6:00 am-10:00pm; Saturday-Sunday 7:00-11:30 am & 12:30-4:00 pm

Website:

<http://charmeck.org/city/charlotte/cats/Bus/ridingcats/Pages/default.aspx>

Department of Social Services Community Health Services

Services: Medicaid funded transportation. Must apply.

Address: 301 Billingsley Road, Charlotte, NC 28211

Phone: 704.336.4547

Website:

<http://charmeck.org/mecklenburg/county/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

Shepherd's Center of Charlotte

Services: Provides people 55 years or older with transportation to and from medical and dental appointments. Must submit request at least 5 days in advance and limit no more than 3 requests per month. A \$10 voluntary donation is requested. Cannot accommodate wheelchairs. Services zip codes 28104, 28105, 28134, 28203, 28204, 28205, 28207, 28209, 28210, 28211, 28212, 28215, 28226, 28227, 28270, 28277.

Address: 3115 Providence Road, Charlotte, NC 28211

Phone: 704-365-1995

Website: <http://shepherdscharlotte.org/services/>